Visitation Rules and Regulations
Revised: June 21, 2021

Onsite Video Visitation

The video visitation center located at 520 N. Falkenburg Road, Tampa FL, 33619 is now offering visitation seven (7) days a week, including holidays, from 10:00 A.M. to 8:40 P.M. The first visit will begin at 10 A.M. and the last visit will begin at 8:00 P.M. Each visit is forty (40) minutes in length and is free of charge.

All video visitations are by appointment only. All visitors must be listed on the visitation schedule. Persons who are not on the schedule will be not be admitted.

Each inmate is permitted to have up to three (3) visitors per visit. One of the three visitors must be an adult.

Visitors who are under the age of eighteen (18), but are legally married to an inmate, may be allowed to visit. A valid marriage certificate must be provided prior to the start of the visitation session in order to visit.

Each inmate is allowed up to three visits per week at the visitation center. A new visitation may be scheduled at either the facility kiosk in the public lobby or online. Visits scheduled by visitors who do not show up will count towards the inmate’s allotted visits for the week.

Visitors must properly identify themselves upon arriving at the visitation center. Visitors must present a valid government issued photo identification indicating their date of birth.

Acceptable forms of identification include:

- Valid driver’s license
- Valid passport with photo attached
- Government agency issued photo identification

Any license or identification issued by governmental agencies with a photograph sealed in plastic.
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Identification that appears to be altered, modified, or is expired will not be accepted.

All visits, excluding professional visits, are monitored and are subject to recording.

Visitors who leave the visitation center before their session is over will not be permitted to re-enter.

Visitors must be appropriately dressed to include shirt and shoes. Visitation staff will determine if attire is appropriate. Those not in compliance with the dress code may be asked to leave the center.

A visitor who demonstrates inappropriate or disruptive conduct may be permanently banned from any future visitation.

Inappropriate conduct includes these examples:

- Exposure of sexual organs (to include female breasts)
- Obvious physical impairment caused by drugs and/or alcohol
- Any other action that could compromise the security or orderly operation of the facility
- No weapons, tobacco products, lighters, e-cigarettes, alcoholic beverages or non-service animals are allowed within the visitation center.

Cellular telephones must be secured before entering the visitation center.

Visitors are expected to be courteous to other visitors. Loud talking, or any other type of disruptive behavior will not be permitted in the visitation center.

Upon the conclusion of the visit, visitors are to leave the visitation center. Loitering in the building/parking lot or on the property will not be permitted.

Failure to follow or comply with any of the above rules may cause suspension or revocation of visitation privileges.
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At home visiting hours are 9:30 A.M. to 8:50 P.M. daily with last visit starting at 8:30 P.M. Inmates are allowed one visit per day and three visits per calendar week. The cost is $8.00 for a twenty (20) minute session.

All internet video visitors are required to check-in within the first fifteen (15) minutes prior to the scheduled visitation time. Failure to do so may result in the visit being cancelled.

Video conferencing with a third party on a tablet or cellphone, taking cellphone photographs or videos of inmates during an online visit is strictly forbidden.

Improper conduct that could compromise the security or orderly operation of the facility is not allowed and could result in you visit being terminated. Such conduct includes:

Exposure of sexual organs (to include female breasts)

Obvious physical impairment caused by drugs and/or alcohol

Any action deemed indecorous or inappropriate by the visitation center staff

A visitor who demonstrates inappropriate or disruptive conduct may be restricted, or permanently banned from any future online visitation.