

RFP 15-15 Courthouse Security
Questions & Answers #2
July 8, 2015

Questions Submitted July 6, 2015

1. Can you provide the full name, phone number and email address of the current Contract Manager for the security services (G4S)?

The current Contract Manager is an employee of G4S, not the Hillsborough County Sheriff's Office. It is not at our discretion to divulge his information. You may contact G4S directly, but whether or not they are willing to provide this information is not under our span of control.

2. On the pricing sheet it reads 2057.5 HPW and then further down it reads 1788 HPW. Can you clarify that total?

The hours per week (HPW) were corrected and distributed at an earlier date, and the current (correct) information can be found online. Your pricing, if entered on Attachment A – Chart 1, will reflect the accurate information.

The total number of billable hours per week should be 2097.5, with 1799.5 of the billable hours at the Courthouses and associated buildings. The remaining 258 HPW are associated with the County Center and Falkenburg Road locations. Exhibit A provides the best breakdown of each hour by location and position.

*Please note that on Exhibit A there are 40 billable hours listed for the Contract Manager, which is not pertinent under the terms RFP 15-15. Therefore, on Exhibit A, the total number of "Courthouse and Associated Buildings" total on page two reads 1839.5, which is 40 hours more.

3. Upon award of a contract, how many days prior to the start will the successful Contractor be allowed to train/shadow the incumbent?

It is not to be implied that the incumbent provider is responsible in any way for the training of new staff in the event that award is made to a new company. An 'overlap' of at least one week will be recommended but may be negotiated once an award is made. Per the terms of the contract, the Sheriff's Office would demand complete coordination between the incoming and outgoing Contractors to facilitate a smooth transition and prevent any service interruption. Please refer to the Technical Specifications (Part C), paragraphs 6 and 17 for further information.