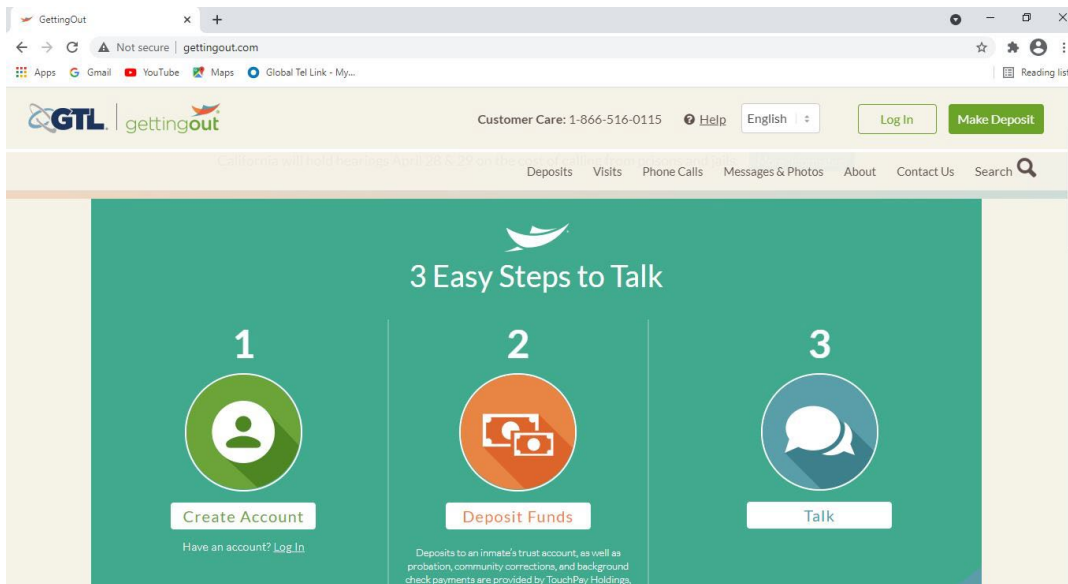


Setting Up a Gettingout Account on a Computer

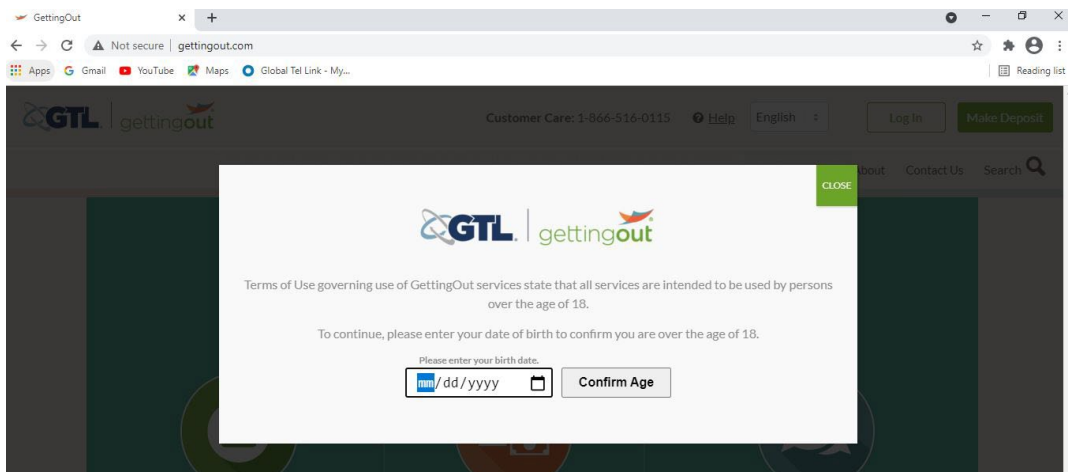
Create Gettingout Account on a Computer

Follow these steps to create a gettingout.com account on a computer.

- 1) In a browser (e.g., Chrome, Firefox), type gettingout.com.
- 2) Click Create Account.



- 3) Type your date of birth as displayed and click the **Confirm Age** button.



- 4) Click **Create Account** once again.



- 5) Complete all the required fields.
- 6) Click **Submit**.
- 7) Once you return to the login page, you can skip the DOB and SSN portion.
- 8) On the Telmate Deposits page, you can deposit money onto your incarcerated person's account. You can continue as a guest or login.
- 9) Select login and here you create a 6-digit PIN.
- 10) Enter your DOB and SSN.
- 11) You may see an email verification.
- 12) The last screen gives you options to make a deposit, schedule a visit or view my account.

The Account Created screen displays.

The screenshot shows the 'Create New Account' page on the gettingout website. The form is titled 'Create New Account' and asks the user to 'Enter the information below to set up account'. The fields are: First Name* (Hollie), Last Name* (Leonard), Address (Line 1)* (1234 Main St.), Address (Line 2) (empty), City* (Somewhere), Zip Code* (54533), State* (Vermont), Country* (United States), Contact Phone Number* (+1 201-555-0123), Is a mobile number? (checked), Email* (frank.thomas@gtl.net), Password* (masked with dots), and Confirm Password* (masked with dots). There is a checkbox for 'I agree to Terms and Conditions' which is checked. At the bottom of the form, there are 'Cancel' and 'Submit' buttons. The 'Submit' button is circled in red. The footer of the page includes 'Contact Us | Privacy Policy | Terms of Service' and '© 2014-2018 GTL, All Rights Reserved.' along with the Telmate logo.

The screenshot shows the 'Account Created' confirmation page on the gettingout website. The page has a heading 'Account Created' and a message: 'Thank you for signing up for a GettingOut account. An email has been sent to the email address listed below. To complete your account setup, please click the link provided in the email. Note: if you did not receive an email, check your Junk Mail folder. Email Address: frank.thomas@gtl.net Return to Sign In'. The footer of the page includes 'Contact Us | Privacy Policy | Terms of Service' and '© 2014-2018 GTL, All Rights Reserved.' along with the Telmate logo.

Reminders

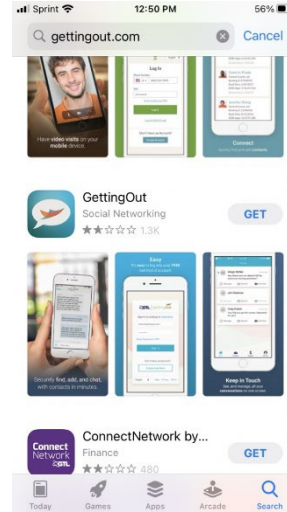
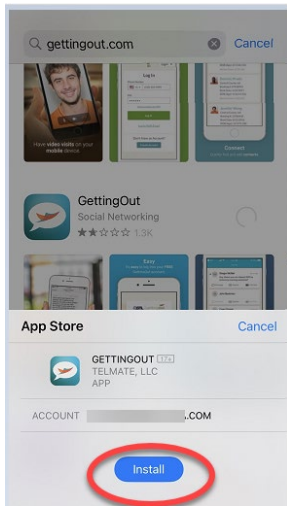
- Friends and Family need to be signed into the GO Visits mobile app to receive a VisitNow request from an inmate.
- Outgoing VisitNow sends a push notification to mobile devices only, does not work when friends and family are signed into the web.



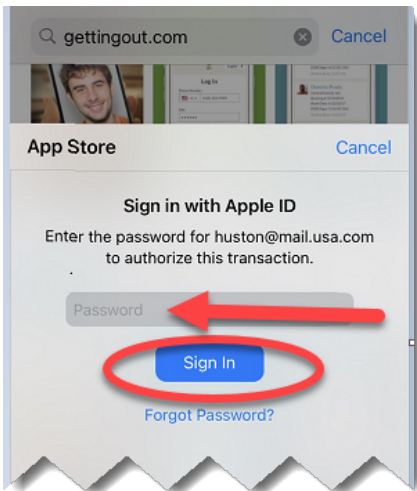
Creating a GettingOut Account Using a Mobile Phone

Follow these steps to create a GettingOut account using an iPhone.

- 1) Using the App Store, look for the GettingOut app.
- 2) Click Get.
- 3) Click Install.

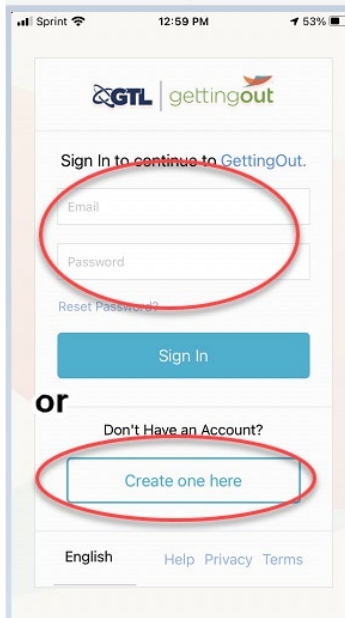


- 4) Type your Password and click Sign In.

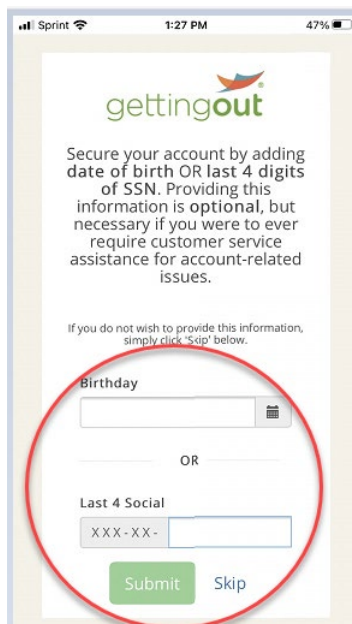




- 5) Click Open.
- 6) Sign in or Create an account.

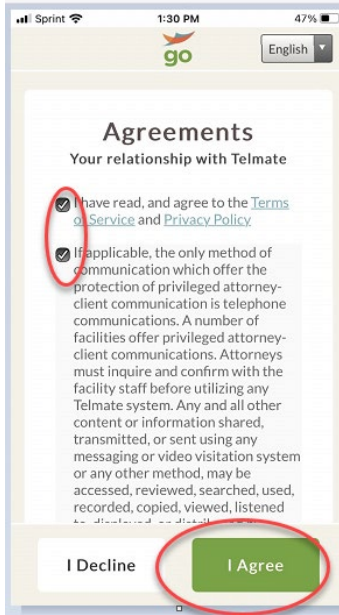


- 7) If creating an account, complete all of the required fields, such as Name, Address, etc.
- 8) The next screen asks for your Birthday and Last 4 of your SSN.
- 9) Click Submit.



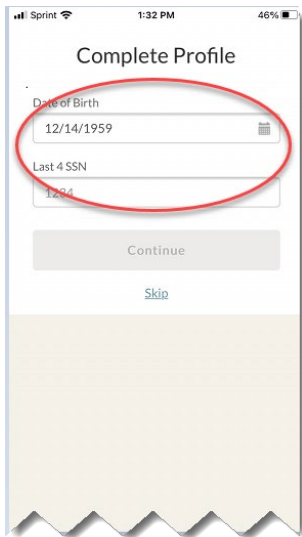


10) Agree to the terms and conditions by placing a check mark next to the top two items and then click, I Agree.

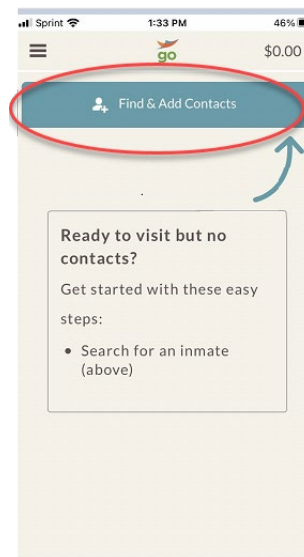


11) Complete your profile by adding your Date of Birth and Last 4 of your SSN.

12) Click Continue.



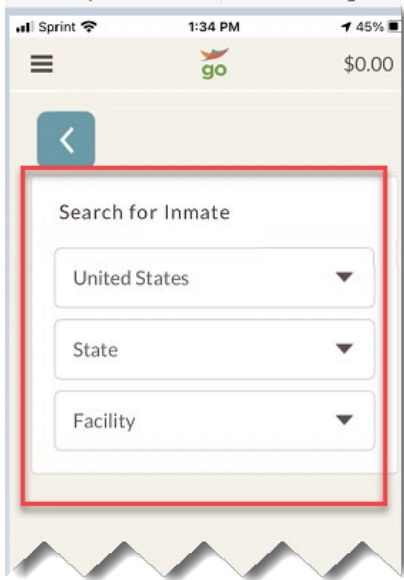
13) In the GettingOut app, click Find



Contacts.



14) Fill in the Country, State, and Facility your loved one is located in.



15) Now you can go to your Contacts in the GettingOut app and schedule a visit.