

Questions & Answers

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1. We also had a question in regards to the scope list found on pages 25-26 of the RFP. Does the Sheriff's office want a solution that can provide all of these requirements or are there any "must haves" from this list? Please let me know.

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

2. Regarding Part C, section 4 - Can HCSO expand on what they are looking for in each category. More specifically, what functionality is required for "Integrated Video Solutions," "Key Management Solutions," "Real Estate Administration," "Move Management," "Utility Management," "Vendor Management," "Incident & Emergency Management," and "AutoCAD/Revit."
For example, with Key Management are you looking for strictly motor pool functionality or do you also require facility key management?

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

3. The Request for Proposal (RFP) allows for a cloud-hosted or vendor-hosted solution. Does the Hillsborough County Sheriff's Office (HCSO) have a preference for a Software-as-a-Service (SaaS) model, hybrid deployment, or fully on-premises solution?

Answer: Proposals should provide all possible solutions.

4. Are there Criminal Justice Information Services (CJIS), Federal Risk and Authorization Management Program (FedRAMP), or Florida-specific security compliance requirements that the solution must adhere to?

Answer: The proposed solution must adhere to all Criminal Justice Information Services (CJIS) requirements, as well as any other requirements mandated by State law.

5. Does the system need to support multi-agency use, given the eligibility of other government entities under this contract?

Answer: This contract is for the Hillsborough County Sheriff's Office use. The proposed systems will be eligible for contract use independently from other entities.

6. HCSO is seeking a wide array of equipment, products, and services under this solicitation. Would HCSO consider multiple solutions from different vendors to meet the full range of Facilities and Asset Management Information System (FAMIS) requirements, or is the intent to procure a single integrated solution?

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

7. Will HCSO provide guidelines for how vendors should structure their proposals if offering partial solutions or integrated partnerships with other providers?

Answer: No, we do not. However, eligible purchasers will enter into an agreement to address their specific needs individually. Please refer to Part C - Specifications, Paragraph 3. Scope applicability for further details.

8. Will the system need to support multi-category inventory tracking, such as fleet assets, law enforcement equipment, information technology (IT) assets, and facility management items?

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

9. Will the system require tracking for hazardous materials, perishable goods, or regulated items?

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

10. Does the system need to automatically generate alerts for low inventory, maintenance schedules, compliance inspections, or contract expirations?

Answer: [Please refer to Part C - Specifications, Paragraph 1. Background for further details.](#)

11. Will the system need to support shared fleet vehicles, including vehicle reservations and usage logging?

Answer: [Please refer to Part C - Specifications, Paragraph 1. Background for further details.](#)

12. Does HCSO require real-time Global Positioning System (GPS) tracking/Automatic Vehicle Location (AVL) for fleet assets, and should it integrate with existing Geographic Information System (GIS) or geofencing tools?

Answer: [Please refer to Part C - Specifications, Paragraph 1. Background for further details.](#)

13. Will the system need to track fuel consumption, preventive maintenance schedules, and driver behavior analytics?

Answer: [Please refer to Part C - Specifications, Paragraph 1. Background for further details.](#)

14. Should the system provide accident and claims management capabilities for fleet vehicles?

Answer: [Please refer to Part C - Specifications, Paragraph 1. Background for further details.](#)

15. What third-party system integrations are mandatory? The RFP lists AutoCAD/Revit (computer-aided design software), Work Order Systems, and Vendor Management. Are there others that must be supported?

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

16. Will the system need to exchange data with county, state, or federal asset management databases?

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

17. Should the system support automated workflows with financial, procurement, or Enterprise Resource Planning (ERP) platforms?

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

18. Will the system need to integrate with Emergency Response Operations for disaster recovery planning?

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

19. Should the system support asset tracking during emergency mobilizations or disaster relief scenarios?

Answer: Please refer to Part C - Specifications, Paragraph 1. Background for further details.

20. Should the system support Radio Frequency Identification (RFID), barcodes, Quick Response (QR) codes, or a combination of tracking methods?

Answer: [The HCSO is interested in looking for a combination of tracking methods.](#)

21. How many handheld scanners, mobile devices, or RFID readers are required for implementation?

Answer: [Please refer to Part C - Specifications, Paragraph 1. Background for further details. This would be handled on a per project basis.](#)

22. Are existing assets already labeled with barcodes or RFID tags, or will tagging be required as part of implementation?

Answer: [Please refer to Part C - Specifications, Paragraph 1. Background for further details. This would be handled on a per project basis.](#)

23. How many users and system administrators will need access, and should the system support role-based access control (RBAC)?

Answer: [Please refer to Part C - Specifications, Paragraph 1. Background for further details.](#)

24. Does HCSO require multi-factor authentication (MFA) or single sign-on (SSO) for system access?

Answer: [Please refer to Part C - Specifications, Paragraph 1. Background for further details.](#)

25. What is HCSO's expected timeline for implementation and full operational deployment?

Answer: The HCSO intends to utilize this contract on a per project basis. Subsequent implementations and deployment timelines would be determined based upon the specific project.

26. Does HCSO require on-site training, remote training, or a train-the-trainer model for system users?

Answer: The HCSO is open to all training models.

27. Are there Florida-specific procurement or regulatory requirements (e.g., Florida Administrative Code (FAC) 60A-1.001) that vendors must comply with?

Answer: All bidders must be registered to do business in Florida via SunBiz.

28. Does the solution need to meet Florida Sunshine Law (public records transparency) or public records retention requirements?

Answer: Yes.