



HILLSBOROUGH COUNTY
SHERIFF'S OFFICE

CHAD CHRONISTER, SHERIFF



2019 ANNUAL REPORT

HILLSBOROUGH COUNTY SHERIFF'S OFFICE



MISSION STATEMENT

The Mission of the Hillsborough County Sheriff's Office is to serve, protect, and defend the community while preserving the rights and dignity of all.

VISION

The Vision of the Hillsborough County Sheriff's Office is to provide effective, efficient, and professional law enforcement, detention, court services and child protective investigations while maintaining the highest standards of integrity, accountability, and community service.

CORE VALUES

Integrity
Service
Fairness and Equity
Commitment to Quality

It is my pleasure to present the 2019 Hillsborough County Sheriff's Office Annual Report. I am very proud to showcase the many accomplishments of this agency and our personnel who in 2019, continued to meet and exceed the demand for law enforcement services and successfully worked through the new challenges that came with a changing and growing population.

Hillsborough County saw a significant growth from approximately 964,000 to 985,000 residents. Along with an expanding population naturally came an increase in the volume of calls for service, however, I am pleased to report that our crime rate decreased by 8.8%. In the last 13 years, this is the 12th year that crime has gone down. I believe this success is a testament to our commitment not only to protecting and serving our residents but also to educating them on how to avoid becoming a crime victim and where to turn to for help.

We began several innovative new approaches to law enforcement, both in the community and in our jails. The launch of our "Walk It Like I Talk It" campaign encouraged every deputy to park their patrol vehicles and walk the neighborhoods within their districts to build community relations. In just the first year, our deputies participated in the Walk It Like I Talk It program more than 10,800 times.

In an effort to reduce recidivism in our jails, we worked diligently to get to the root of the problem. Through the creation of the Veterans Resurgence Program, incarcerated military veterans are now provided with mental health therapy, group counseling and education. By restoring their pride and helping those who served our great nation gain access to much needed services, it allows them to take the first step to getting their lives back on track.

Through working with state officials, we were able to expand the Juvenile Arrest Avoidance Program (JAAP), adding an addendum that leaves just five offenses ineligible for civil citations. Instead of spending time in a juvenile detention center, teens who are first time, non-violent offenders are now assessed by a case worker and provided alternative sanctions, such as counseling, drug treatment, specialized classes or community service, ultimately giving them a better chance at success by not having a criminal record following them for life.

Our greater focus on the youth did not stop with juvenile offenders. This is the first year every middle school and elementary school in Hillsborough County was staffed with a crossing guard or law enforcement officer, creating a safer place for students and parents to walk. HCSO also organized the largest multi-agency active shooter training exercise ever hosted in Central Florida, continuing our focus on readiness and preparation as the number of school threats continues to grow.

In order to best serve our community, I believe it is vital for first responders to address their own needs and overall well being. In 2019, your Sheriff's Office put a greater emphasis than ever before on the mental health of our deputies and personnel. Open discussions about suicide, mental illness and on-the-job stress were encouraged through the launch of the Jonathan Black Resiliency Program, the Family Support Academy, 24/7 phone support through the Employee Assistance Program (EAP) and the expansion of our Peer Support program, just to name a few.

The Hillsborough County Sheriff's Office continues to be a leader in law enforcement and corrections across the State of Florida. The men and women of TeamHCSO, both our sworn and civilian personnel, continue to serve the citizens of Hillsborough County with unquestionable commitment and a high level of professionalism. I am very proud of this office and proud to serve this county. With the support of our community, we will continue to strive towards excellence in the years to come.

Sincerely,



Sheriff Chad Chronister
Hillsborough County



SHERIFF BIOGRAPHY



Chad Chronister
Sheriff

A veteran law enforcement officer, Sheriff Chad Chronister has served with the Hillsborough County Sheriff's Office since 1992. He has a Bachelor's degree in criminal justice and a Master's degree in criminology from St. Leo University. He is also a graduate of the FBI National Academy's 260th Session.

Sheriff Chronister became the top law enforcement officer in Hillsborough County on September 30, 2017, upon his appointment by Governor Rick Scott. He was elected by the citizens of Hillsborough County on November 6, 2018. He is co-chairman of the Regional Domestic Security Task Force, Region IV Tampa Bay, Vice-Chairman of the Hillsborough County

Public Safety Coordinating Council and Vice-Chairman of Hillsborough County Public Schools Citizen Oversight Committee.

A native of York, PA, Sheriff Chronister credits his grandfather, Jack "Nanu" Bentivegna, for instilling his passion for selfless service to others. "Nanu" Jack served his country as a decorated Marine in combat missions at Guadalcanal, Iwo Jima and Guam during World War II. He passed away in 2013, but his spirit and legacy live on.

Sheriff Chronister is a board member with the Boys & Girls Clubs of Tampa Bay and Metropolitan Ministries. Sheriff Chronister is married to Nicole DeBartolo. He has two sons, Asher and Zack, and two dogs Cali and Oreo. He enjoys spending time with his family the most.

CHIEF DEPUTY BIOGRAPHY



Donna Luszczynski
Chief Deputy

Chief Deputy Donna Luszczynski joined the Hillsborough County Sheriff's Office in 1991. She began her career in law enforcement as a patrol deputy and advanced through the ranks. She served in street crimes, narcotics, vice and internal affairs. Chief Deputy Luszczynski earned her stripes as a sergeant in the Juvenile Services Section of the Criminal Investigations Division, later joining the newly created Child Protective Investigations Division, where she was instrumental in the development of the division's structure, recruiting and procedures. She was subsequently promoted to lieutenant.

Chief Deputy Luszczynski was later promoted to the rank of captain, where she used her supervisory and latent investigative skills to serve the residents of Patrol District III. As a

major, she was the division commander of the Special Investigations Division and the Criminal Investigations Division. She was eventually promoted to colonel and assigned as commander of the Department of Investigative Services, which oversees the Special Investigations, Criminal Investigations and Child Protective Investigations Divisions.

Chief Deputy Luszczynski was promoted to the second-in-command of the Sheriff's Office on May 7, 2018.

She has a Bachelor of Science degree in criminology from the University of Tampa, a Master's degree in public administration from Troy State University and she is a graduate of the FBI National Academy, Session 231. She is on the Board of Directors for the Florida West Coast Credit Union.

Born in New York City and raised in Roxbury, New Jersey, she has been a resident of Hillsborough County since 1987.

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SHERIFF



CHAD CHRONISTER



CHIEF DEPUTY



DONNA LUSCZYNSKI

COLONEL



KYLE ROBINSON

DEPARTMENT OF PATROL SERVICES

DISTRICT I



MAJOR RICK ROEBUCK

DISTRICT II



MAJOR DENNIS FOGARTY

DISTRICT III



MAJOR CRAIG TINKO

DISTRICT IV



MAJOR ROBERT URA

DISTRICT V



MAJOR DARRIN BARLOW

COLONEL



JAMES BRADFORD

DEPARTMENT OF INVESTIGATIVE SERVICES

CHILD PROTECTIVE INVESTIGATIONS DIVISION



MAJOR CHRISTI ESQUINALDO

CRIMINAL INVESTIGATIONS DIVISION



MAJOR FRANK LOSAT

SPECIAL INVESTIGATIONS DIVISION



CAPTAIN GEOFF HARRIS

COLONEL



WAYNE BUNTON

DEPARTMENT OF DETENTION SERVICES

JAIL DIVISION I



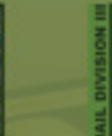
MAJOR MICHAEL FARRER

JAIL DIVISION II



MAJOR MELISSA MOORE

JAIL DIVISION III



MAJOR TIFFANIE COLE

COURT OPERATIONS DIVISION



MAJOR O'NEAL JACKSON

COLONEL



KRISTI POORE

DEPARTMENT OF ADMINISTRATIVE SUPPORT

PUBLIC AFFAIRS OFFICE



CHIEF COMM. OFFICER CRYSTAL CLARK

OCCUPATIONAL HEALTH CLINIC



MEDICAL DIRECTOR DR. TONI BELISLE

GENERAL SERVICES DIVISION



DIRECTOR STEPHEN MITCHELL

INFORMATION SERVICES DIVISION



CHIEF INFO. OFFICER TODD RYAN

COLONEL



CIRO DOMINGUEZ

DEPARTMENT OF OPERATIONAL SUPPORT

HOMELAND SECURITY DIVISION



MAJOR JOEL RIOS

COMMUNITY OUTREACH DIVISION



MAJOR THOMAS ST. JOHN

TRAINING DIVISION



MAJOR PAUL ADEE

OFFICE OF THE CHIEF DEPUTY

HUMAN RESOURCES DIVISION



DIRECTOR MICHELE HAMILTON

FINANCIAL SERVICES DIVISION



CHIEF FINANCIAL OFFICER CHRISTINA PORTER

LEGAL SECTION



CHIEF LEGAL COUNSEL APRIL KIRSEMEN



Office of the Chief Deputy

Chief Deputy Donna Luszczynski

The Office of the Chief Deputy is responsible for the daily operations of the Hillsborough County Sheriff's Office. Areas that report directly to Chief Deputy Donna Luszczynski include the Human Resources Division, Financial Services Division, Legal Office and Legislative Affairs and Grants Unit. Additionally, Colonels from the five departments (Department of Patrol Services, Department of Investigative Services, Department of Detention Services, Department of Administrative Support and Department of Operational Support) report directly to the Chief Deputy.

Human Resources Division

Michele Hamilton, Director



The Human Resources Division is comprised of five areas providing service to applicants, employees and retirees: Employment Services Section, Recruitment and Screening Section, Personnel Processing Section, Employee Benefits Section, and Health

and Wellness Unit.

In 2019, Human Resources successfully completed its sixth summer employment program for youth from the community and the third year of work partnership with Cristo Rey High School in an effort to provide Hillsborough County students with new experiences and work skills. More than \$231,000 in tuition reimbursement was reviewed and approved for distribution to HCSO employees working on undergraduate and graduate degrees.

Employment Services Section

The Employment Services Section reviewed approximately 15,775 applicants for civilian employment opportunities in 2019, over 4,000 more than 2018. A total of 3,116 applicants took pre-employment exams in our Testing Center. The Section also conducted 45% more initial and veteran preference applicant interviews

to learn more about candidates to better assist hiring managers. Employment Services continued to find ways to bring value and consistency to our Office in 2019, assuming the responsibility of creating job descriptions and filling information technology position vacancies which were previously outsourced. A second background investigator position was added this year to ensure that Child Protective Investigation positions remain filled. The responsibility of sourcing Crossing Guards was transferred to the Section to allow other Divisions more time to focus on law enforcement responsibilities. Employment Services also assumed the responsibility of conducting all background checks for contracted workers, which increased contractor backgrounds by 31%.

Recruitment and Screening Section

The Recruitment and Screening Section had a rewarding year in 2019, implementing strategies to reduce our certified applicant processing experience from 6 months to 3-4 months to hire for law enforcement and detention deputy applicants. There were just over 5,000 law enforcement and detention applicants in 2019, an increase of almost 3%. Recruitment and Screening hosted 24 physical ability testing events with a total of 609 applicants. A portion of our hiring initiatives focused on women, minorities and veterans, some of whom were recruited through Florida's Historically Black

Colleges and Universities (HBCUs), partnerships within high schools, colleges, police academies and military entities, and advertisements on social media, various search engines and publications such as Saludos Hispanos Magazine, The Cause Magazine, Watermark Magazine, Employ All Magazine and Homeland Magazine. Due to these initiatives, our female and minority certified hires were at 52% and our veteran hires were at 23%.

Personnel Processing Section

The Personnel Processing Section worked towards providing the best customer service and support possible to the agency's 4,000+ employees and contractors in 2019. The Section on-boarded 472 new employees and 416 contractors/vendors. The Section continues to hold the responsibility of assisting all exiting employees with retirement. The Retirement Coordinator held more than 300 retirement appointments and assisted more than 100 employees with completing retirement paperwork. The Section also processed 3,237 performance increases, 3,464 evaluations, 391 promotions and 2,132 transfers this year. An extensive military tracking project was completed in 2019 which required the Section to verify prior and current military information of all current employees and update our system. As a result, we can now easily see which branch of military our employees have served.

Employee Benefits Section

The Employee Benefits Section assisted in negotiating a three-year extended contract with our group health, dental and vision provider in 2019, which stabilized administrative costs through September 2022. A successful medical/pharmacy claims audit was conducted for the previous two years to ensure our plan is operating at an optimal level. New contracts with several enhanced benefits were negotiated for deferred compensation plans to offer a more simplified and improved investment lineup and reduce employee expenses and fees. The Section conducted 15 open enrollment sessions

in 2019, resulting in 863 benefit changes. The Section also processed 564 new hire benefit forms, conducted 14 on site and virtual deferred compensation transition workshops and conducted 1,390 life event benefit changes to medical, dental and vision plans.

Health and Wellness Unit

The Health & Wellness Unit worked to promote positive health and wellbeing for all employees, retirees, and their families through launching the Family Academy in the Fall 2019. More than 100 participants attended the inaugural event, which provided an opportunity to network and learn about topics unique to law enforcement families. Expanded services were offered to promote emotional wellbeing through the establishment of a partnership with the University of Central Florida. The program, called UCF Restores, offers counseling for employees and families experiencing emotional and/or behavioral difficulties after exposure to trauma. In addition, our employee Peer Support program expanded the number of team members with each member receiving a 40-hour training on Law Enforcement Resiliency. In 2019, our agency wellness experienced growth with:

- A +3% increase in dental exams, +1% increase in vision exams and +9% increase in flu shots
- Almost 75,000 servings of fruit consumed by employees through the Grab 'n' Go program.
- Nearly 120 participants in Weight Watchers at Work
- More than 1,000 pounds lost collectively during a Biggest Loser competition
- Nearly 2,500 participants in on site Boxing, Yoga and Zumba fitness classes
- A total of 278 employees donating blood at one of seven blood drives hosted by HCSO, which resulted in approximately 834 lives saved.

Financial Services Division

Tina Porter, Chief Financial Officer



The Financial Services Division (FSD) is comprised of approximately 40 personnel supporting the overall mission of HCSO by planning, directing, overseeing, recording and reporting on the financial operations of the agency.

The Division manages an annual budget of more than \$433 million, including funds appropriated by the Board of County Commissioners, revenues from fees for services, and grant reimbursements. In 2019, two positions were added to the FSD staff to better serve the needs of the office, an additional Budget Analyst I and a Property Control Specialist. FSD successfully inventoried 100% of the capital items which included 33,785 total assets with an original cost of \$194,903,935.

Total purchasing increased by 8% in 2019, leading FSD to process 11,357 credit card transactions (averaging 946.4 per month) and 31,962 invoices (averaging 2663.5 per month). HCSO was awarded 47 active grants/contracts totaling \$24,670,408, a 2.7% increase from 2018.

Legal Office

April Kirsheman, Chief Legal Counsel



The Legal Office operates as in-house law firm for the Hillsborough County Sheriff's Office. Our team of attorneys are licensed to practice law in the State of Florida as well as in front of various courts including state and federal court, the 11th

Circuit Court of Appeals, and the U.S. Supreme Court. Together with an administrative staff, our legal team is committed to providing a wide range of legal and litigation services and

vigorously defending those who work to serve and protect our community. In 2019, Attorney April Kirsheman joined the Legal Office as Chief Legal Counsel. The Legal Office represented the agency in 106 cases to obtain Risk Protection Orders that temporarily restrict a person's access to firearms in situations where the person poses a significant danger.

The Legal Department regularly reviewed agency contracts and standard operating procedures, conducted research on both civil and criminal issues, authored legal bulletins, and assisted other Divisions within our agency in responding to public records requests. Risk Management, a section of the Legal Office, is responsible for providing assistance to employees in the areas of Workers' Compensation claims, Personal Claims (including short and long term disability, FMLA, and Light Duty assignment), Return to Work and Fitness for Duty evaluations. Risk Management also acts as our claims department responsible for overseeing the self-insured automobile program. In 2019, Risk Management handled 234 auto claims for the agency.

Legislative Affairs And Grants Acquisition Unit

Amanda Shaw, General Manager



The Legislative Affairs and Grants Acquisition Unit (LAG) applies for funding opportunities, researches innovative solutions and practices, and follows legislation of interest to HCSO. The LAG works closely with personnel throughout

the agency to identify areas where funding opportunities are needed for equipment, personnel, or other services.

In 2019, LAG successfully applied for approximately \$2,375,500 in grants and funding. In support of HCSO's initiative to provide deputies with additional life-saving equipment, the LAG applied for and received a grant from

the Florida Department of Health for 2,300 doses of NARCAN, allowing all patrol deputies and those in certain specialty assignments to carry a kit containing two doses. The Unit pursued and was awarded 18 Automated External Defibrillators (AEDs) to be placed in service vehicles from the Firehouse Subs Public Safety Foundation.

In 2019, LAG expanded the number of Florida Department of Transportation Traffic Safety sub-grants that HCSO receives to include education and enforcement for Teen Drivers. The addition of this grant allows each patrol district to manage an additional traffic safety education and enforcement effort in order to keep the roadways of Hillsborough County safer.

Another new grant that LAG pursued was the AAA Traffic Safety Grant, which awarded funds to purchase a trailer for the Department of Patrol Services. The trailer will be used to store equipment such as bicycles, helmets, cones, and other educational materials for use during outreach and community events that educate and promote safe riding practices.

In the last year, LAG has gathered information on the implementation of body worn cameras and police cruise lights, which are static red and blue lights on a patrol vehicle used to show a law enforcement presence in an effort to reduce crime. Information collected included technological options, implementation at other agencies, data from previous studies, scholarly publications, and feedback from other agencies.

Due to an increased demand for their services, LAG welcomed two new Community Services Program Coordinators in 2019. The work of the LAG Unit, along with agency statistical data, was documented in HCSO 2019 Fact Book.



Department Of Patrol Services Colonel Kyle Robinson

The Department of Patrol Services (DPS) is comprised of five patrol districts and the Communications Bureau. The districts are geographically dispersed to support quick response times and aid in community policing. In 2019, patrol deputies were dispatched to a total of 826,709 calls for service through the 911 Communications Bureau, an increase of 30,964 calls from 2018.

Patrol District I

Major Richard Roebuck



District I provides law enforcement services to citizens who reside within the 93.5 square miles of northern Hillsborough County. District I borders the University of South Florida, the City of Temple Terrace, the City of Tampa, and Pasco County.

District I serves a population of 155,414 which increased by 0.8 % over the past year. The District I Office is located at 14102 N. 20th Street, Tampa, FL 33613.

Patrol Operations

In 2019, District I responded to 161,491 calls for service. Patrol deputies utilized the Eye on Crime Camera System (EOC) and tag readers to combat crime. Deputies conducted 1,054 career criminal and probation checks within its boundaries. By utilizing this technology and monitoring career criminals, District I assisted in the reduction of Part I Crimes by 11.1% in 2019, compared to 2018.

Traffic Enforcement and Road Safety

The District I Traffic Squad is comprised of the Motor Unit and Community Resource Unit. The squad provides support to patrol operations

and ensures the roads of northern Hillsborough County are safe for travel. In 2019, the Traffic Squad conducted 5,235 traffic stops resulting in 2,457 citations and 2,778 warnings. District I continued its partnership with the Center for Urban Development (CUTR), University of North Florida, and the Florida Department of Transportation (FDOT) on the grant-funded High Visibility Enforcement (HVE) operation. The HVE operation focused on educating bicyclists and pedestrians on road safety. Motor units handed out hundreds of educational pamphlets related to bicycle and pedestrian safety. Furthermore, individuals observed riding bicycles without safety lights were given lights, free of charge, to increase visibility.

Investigative Operations

In 2019, the District I Street Crimes Unit (DISCU) conducted criminal investigations for wanted persons, out of state fugitives and street level narcotics. DISCU also worked in concert with the District's General Offense (GO) Detectives addressing Part I crimes. During these investigations, DISCU authored and executed numerous Court Authorized Search Warrants resulting in numerous arrests. On July 15, 2019, DISCU was recognized by Crime Stoppers of Tampa Bay for its notable statistics in fighting crime within Hillsborough County. Over the course of the year, DISCU executed financial seizures of \$64,570 in US Currency along

DEPARTMENT OF PATROL SERVICES

with a 2011 Cadillac CTS 2 door. Additionally, a total of 51 firearms were seized during criminal investigations and several narcotics investigations lead to trafficking charges.

In April 2019, the District I Latent Investigations Unit began investigating a series of fraudulent vehicle purchases which occurred throughout Hillsborough County during a four month period. During the investigation, detectives uncovered a "title washing" scheme which covered four jurisdictions and was based in Polk County. Detectives identified suspected stolen vehicles which had a combined financial loss of \$532,207. District I Latent and Intelligence Unit Detectives joined efforts with the Florida Department of Law Enforcement (FDLE) to conduct surveillance operations at two business locations in Polk County believed to be involved in the scheme. The intelligence gathered helped identify more than 10 suspects and led to the recovery of multiple stolen vehicles. District I Detectives and FDLE Agents presented this case to the Office of the Statewide Prosecutor, who chose to pursue criminal charges.

The District I Intelligence Unit (DIU) conducted covert surveillance operations in 2019 to identify crime trends and provide crime briefs to assist law enforcement personnel in reducing crime. The Unit worked closely with the Florida Department of Corrections (FDOC) to assist in locating and monitoring persons with court imposed sanctions. Many of the cases investigated resulted in a violation of the individual's probation and new criminal charges.

Community Services

District I held its first community holiday event on December 14, 2019. The event was attended by more than 250 citizens who were treated to cookies, drinks, holiday music, and gift bags. Santa Claus also made an appearance, to the delight of all the children in attendance.

Patrol District II

Major Dennis Fogarty



District II serves a population of approximately 180,000 citizens. Its boundaries extend from the city limits of Tampa, Temple Terrace and the Hillsborough River to the west, north to Pasco County, east to Polk County and south through

the communities of Lithia, Keysville, Durant, Valrico, Seffner and Nuccio Park. Providing law enforcement services to such an expansive area is unique and challenging, requiring personnel to confront a wide range of crime and quality of life issues. The District II Office is located at 2310 Falkenburg Rd, Tampa, FL 33619.

Patrol Operations

Personnel assigned to Patrol Operations work around the clock serving as primary responders to emergency calls, including in-progress crimes, responding to quality of life issues and conducting criminal investigations. In 2019, District II trained 28 new patrol deputies to increase staffing levels and to continue to provide the highest quality of service to the public. Patrol deputies conducted 1,730 criminal offender checks and handled in excess of 162,250 calls for service.

Traffic Enforcement and Road Safety

The District II Traffic Squad works as a team to conduct traffic enforcement, including assignments along pre-identified high traffic crash corridors. Deputies respond to complaints of dangerous driving and reported traffic crashes within the district. In 2019, the District II Motor Unit conducted 4,223 traffic stops, provided 3,523 traffic warnings, and issued 891 traffic citations. In October 2019, District II secured a FDOT speed enforcement grant to be utilized during 2019-2020.

Investigative Operations

The Investigations and Operations Section is comprised of sworn personnel and support staff assigned to perform selective enforcement operations. Personnel conduct latent criminal investigations, gather criminal intelligence on known offenders and perform specific crime prevention activities in support of crime reduction.

The General Offense Unit (GO) conducted more than 1,600 latent investigations of crimes reported within the district in 2019. Personnel working with local and state law enforcement agencies used information gained from criminal investigations and criminal intelligence on known offenders to make numerous arrests. Additionally, they recovered in excess of \$3,180,000 in stolen property.

The District Intelligence Unit (DIU) continued to bridge the communication gap between patrol, latent, selective enforcement and crime analyst personnel, providing timely and actionable crime information and intelligence. Assigned personnel develop daily crime briefs, alerts, maintain listings of known offenders and provide information to law enforcement personnel to assist in targeting crime and locating the criminal element.

The District II Street Crime Unit (SCU) remains focused on reducing Part I Crime and arresting prolific offenders causing the most crime. Personnel targeted offenders provided through crime analysis and identifiable patterns and trends. Personnel were also instrumental in a number of high profile arrests ranging from homicide suspects, burglars, armed robbers and other violent criminals. In 2019, the District II Street Crimes Unit assisted the Criminal Investigations Division with several high profile cases including eight homicide investigations. The same year, SCU recovered 13 firearms, five occupied stolen vehicles and a kidnapping victim. SCU conducted more than 1,400 hours of surveillance which resulted in the arrest of:

- 90 Prolific Priority Offender's (PPO)

- Four suspects involved in three in-progress burglaries
- Three homicide suspects
- Two child pornography suspects
- Two armed robbery suspects

Community Services

Community Resource Deputies (CRD) network within the community to prevent crime and identify problems. Collaborating on quality of life concerns, in 2019 deputies recommended solutions for problems ranging from the need to improve lighting at homes and businesses, the installation of structural improvements to deter crime and the set up of methods via social media to communicate directly on public safety and crime issues.

Patrol District III

Major Craig Timko



District III is responsible for conducting law enforcement operations in Northwest Hillsborough County, which includes Carrollwood, Egypt Lake, Keystone, Odessa, Town 'N Country, Westchase, and the western parts of Lutz. District III is home to more

than 238,000 citizens, an increase of 1.1% from 2018 to 2019. The District III Office is located at 7202 Gunn Highway, Tampa, FL 33625.

Patrol Operations

Patrol Operations personnel worked tirelessly to provide professional law enforcement services in 2019, blending enforcement action, community services, and compassion to serve as the cornerstone of our combined efforts. District III saw an overall reduction of Part I Crimes by more than 4% in 2019. Deputies responded to 166,980 calls for service, resulting in 2,814 arrests. This was an increase of 2,772 calls for service. In 2019, 896 fewer arrests were made when compared to 2018, largely in part to our continued crime diversion efforts.

Traffic Enforcement and Roadway Safety

The Traffic Unit is comprised of the Motor Unit, consisting of six motorcycle deputies, and the Community Services Unit, which is staffed with seven Community Resource Deputies. The Unit is supervised by a Traffic Corporal. In 2019, the District III Motor Unit conducted 136 traffic crash investigations and initiated in excess of 7,000 traffic stops while also providing support for patrol deputies responding to calls for service and handles a multitude of traffic related assignments within the district. The Traffic Unit investigated and remedied more than 100 traffic complaints generated by the residents of Northwest Hillsborough County.

The motorcycle deputies assigned to the District III participated in a variety of special events in 2019, ranging from motorcycle displays, charitable functions, and community events to full police motorcade escorts of dignitaries visiting the Tampa Bay area.

As in years past, in 2019 FDOT funded the "HCSO Triple L: Listen, Learn and Live" motorcycle safety grant, which was managed by District III. Throughout the year, members of the District III Traffic Unit conducted motorcycle enforcement details throughout the county, distributed motorcycle safety checklists and other motorcycle safety awareness materials to motorcycle riders at numerous events and conducted motorcycle safety education programs at local high schools. In total, District III Motors made contact with more than 2,200 motorcycle riders and students throughout Hillsborough County to help ensure safer roadways.

Investigative Operations

Notable cases solved by the District III Latent Investigation Section and Intelligence Unit included a racketeering investigation into an organized burglary and theft ring spanning multiple jurisdictions. The statewide investigation culminated in the issuance of arrest

warrants for several suspects who were involved in organized residential burglaries targeting victims throughout Hillsborough and Pasco Counties. The suspects were also identified in multiple organized shoplifting incidents within both Hillsborough and Pasco. As a result of partnering with the Pasco Sheriff's Office, Tampa Police Department and Statewide Prosecutor, the Hillsborough County Sheriff's Office helped recover approximately \$400,000-\$500,000 worth of stolen property from two residences in Pasco County.

The District III Organized Retail Theft Task Force (ORTTF) lead two separate multi-jurisdictional statewide investigations during a four month period in 2019. District III ORTTF successfully dismantled two organized retail theft groups using confidential sources to purchase narcotics and stolen property from the main targets of the investigations. Ultimately, District III ORTTF seized more than 1,100 pairs of brand name shoes, thousands of articles of clothing, more than 20 Michael Kors purses, 500 bottles of unopened cologne, high end watches including Rolex, narcotics and money. The total amount of items seized was approximately \$180,000. Based on these investigations, District III ORTTF was able to obtain Racketeering and Conspiracy to Commit Racketeering charges on six individuals.

Community Involvement

The District III Community Services Unit provides additional support for our patrol deputies responding to calls for service and handles all community outreach relations in District III. A Community Resource Deputy (CRD) coordinates the Hillsborough County Sheriff's Office Homeless Outreach Initiative. Another CRD is a dedicated mental health deputy with a sole focus on monitoring Baker Acts and the filing of Risk Protection Orders, which are outlined in the Marjory Stoneman Douglas High School Safety Act.

The District III CRDs each hold a unique skill set that allows them to successfully act as liaisons

between the citizens of the community they serve and the Hillsborough County Sheriff's Office. In 2019, the District III CRDs attended three homeless outreach programs at local churches and the University Square Mall. They reached 1,438 citizens in need of housing and services. They were able to provide 5,945 services with the assistance of as many as 57 community partners.

Patrol District IV

Major Robert Ura



District IV is located within southeastern Hillsborough County with a patrol area of 333 square miles. Much of the land within the District is rural. Due to its available space, District IV has seen an increased demand from homebuilders

and buyers, which has led to major growth in community developments, including more than 40 new housing subdivisions that are under construction. District IV serves a population of 227,102. The District IV Office is located at 508 33rd Street SE, Ruskin, FL 33570.

Patrol Operations

Despite having one of the highest populations and the largest geographical areas in Hillsborough County, District IV decreased its overall crime rate in 2019 by 16.4%. Patrol deputies handled 157,765 calls for service and made 3,063 arrests during the year. The key to this success is teamwork and using effective communication between patrol deputies and latent investigators.

Mental health continues to be a growing concern for law enforcement, in July of 2019, the Hillsborough County Sheriff's Office created a new Mental Health Deputy position at each of its five patrol districts. In District IV, the Mental Health Deputy has followed up on over 150 Baker Act calls for service. The Mental Health Deputy works with other mental health

professionals to address these citizens' specific needs with the goal of reducing repeat calls for service.

Traffic Enforcement and Road Safety

The main responsibility of the District IV Traffic Section is roadway safety. In 2019, the Traffic Section was proactive in conducting 5,642 traffic stops and issued 1,144 citations. The Traffic Section also assists patrol by responding to numerous citizen-generated traffic complaints. The Motor Unit investigates individual complaints in neighborhoods, school zones and truck routes. The Traffic Section's combined efforts assisted in the overall crime reduction in 2019 by targeting habitual traffic violators and prolific offenders who operate vehicles on the district roadways during the commission of Part I crimes.

In 2019, District IV obtained a grant from the Florida Department of Transportation to help reduce the level of teen traffic crashes and fatalities in Hillsborough County. This grant provides funding to increase public awareness and targeted enforcement.

Investigative Operations

Using both sound and innovative intelligence led policing techniques, latent detectives in District IV investigated 1,125 cases resulting in 249 felony arrests and the issuance of 157 felony warrants.

In 2019, the District IV Intelligence Section tracked and targeted known offenders, analyzed criminal trends, helped direct law enforcement assets to reduce Part I crimes and apprehended criminals. The Intelligence Unit read and analyzed 12,358 reports dealing with Part I crimes and other criminal trends within the District.

The District IV Street Crimes Unit played a vital role in the reduction of crime in 2019. The squad conducted 240 traffic stops and investigated numerous drug complaints. The squad conducted hundreds of hours of undercover

DEPARTMENT OF PATROL SERVICES

surveillance and confiscated 4,803 grams of illicit drugs. The squad also apprehended 188 people, conducted five residential search warrants and seized 27 weapons.

Community Involvement

Community Resource Deputies (CRDs) and Community Service Aides (CSAs) are a pivotal part of their assigned communities, and they participate in numerous events throughout the year. The CRDs work closely with community and business members to solve both criminal and social issues and implement crime reduction strategies. District IV CRDs create, organize and carry out large fraud seminars for populations frequently targeted by criminals. In addition, CRDs work closely with the Wimauma Boys and Girls Club, mentoring children of all ages. Some of the events they participated in during 2019 included homeless initiatives, Walk Like MADD, Operation Medicine Cabinet, the Manatee Arts Festival, the Ruskin Seafood Festival, community bicycle and golf cart registration events and holiday parades, such as the Sun City Center Veterans Day Parade.

Patrol District V

Major Darrin Barlow



District V encompasses 69 square miles and provides law enforcement services to Bloomingdale, Brandon, Clair Mel, Grant Park, Orient Park, Palm River, Progress Village and Riverview. District V experienced a population growth of 2.0% in 2019,

increasing its residency to 175,075. The District V office is located at 10128 Windhorst Road, Tampa, FL 33619.

Patrol Operations

In 2019, District V answered 178,223 calls for service. Deputies and detectives focused on identifying and apprehending prolific offenders that cause the greatest impact to the community. Deputies made 4,341 arrests for

the year, bringing down the overall crime rate in District V by 8.7%. Additionally, District V patrol deputies made 2,016 self-initiated citizen contacts in 2019 to meet the residents and business owners we serve and protect.

Traffic Enforcement and Road Safety

District V has six traffic crash investigators and five motorcycle deputies. In 2019, deputies continued to utilize data-driven approaches to crime and traffic safety into operations. This model of enforcement is used to deploy resources based on data related to crimes, crashes, or other incidents causing social harm. As a result, these 11 deputies conducted 6,516 traffic stops, issued 3,798 citations, 3,465 traffic warnings and investigated 2,225 traffic crashes.

In 2019, Sheriff Chad Chronister announced the formation of the DUI Enforcement Squad. Due to District V being the most centrally located district within Hillsborough County, the decision was made to house the unit in the district. The new unit is responsible for DUI enforcement throughout Hillsborough County, and its deputies are on patrol seven days a week, 365 days a year, seeking to identify and apprehend impaired drivers.

The DUI Enforcement Squad accounted for 72% of the 2,053 impaired driving arrests made by the Hillsborough County Sheriff's Office. This was a 26.26% increase compared to 2018 arrests. The unit conducted more than 100 heightened patrols in high traffic crash corridors and 13 DUI saturation details, all with the life-saving goal of keeping impaired drivers off Hillsborough County roads.

Additionally, through partnership with Hillsborough County Schools, the DUI Enforcement Squad presented educational programs on underage drinking, .02 violations, and DUI to more than 4,000 high school students. In an effort to prevent the sale of alcohol to people under 21, deputies conducted countless presentations relative to the Sheriff's Alcohol and Vendor Enforcement (S.A.V.E.) program. The program is used to educate

vendors, store clerks and business owners on the dangers associated to underage impaired drivers. As a result of the Sheriff's Underage Compliance Checks Education & Enforcement Detail (S.U.C.C.E.E.D.), nearly 750 undercover compliance checks were conducted to ensure vendors were not making alcohol sales to people under 21.

Investigative Operations

The District V Investigative Section is comprised of three squads: the General Offense Section, the District Intelligence Unit and the Street Crimes Unit. All three squads work in concert to address crime trends based on intelligence gathered from various components of the Sheriff's Office.

The District V General Offense Section conducts latent follow-up investigations on property crimes and non-life threatening violent crimes (excluding sex crimes and child/elderly abuse). The cases, in large part, involve thefts (including shoplifts), burglaries (vehicle, residential and business), vehicle thefts, aggravated assaults/batteries, and robberies (personal, business and bank).

During 2019, a total of 1,620 cases were investigated by the District V General Offense Section and detectives were able to clear more than 25% of them. Additionally, detectives recovered hundreds of thousands of dollars in stolen property.

A noteworthy case that culminated in 2019, involved a series of cellular telephone store robberies that occurred throughout District V and District II. Detectives, with the assistance of the District Criminal Intelligence Analyst, identified two suspects. Detectives collected enough evidence and sufficient probable cause to obtain search warrants and arrested both subjects. Both of the subjects individually confessed to their crimes. Ultimately, both subjects were charged in connection to four cellular telephone store armed robberies, one personal armed robbery and two business burglaries.

The District Intelligence Unit (DIU) continued to bridge the communication gap between patrol, latent, selective enforcement and crime analyst personnel, providing timely and actionable crime information and intelligence. Assigned personnel developed daily crime briefs and alerts, maintained listings of known offenders and provided information to law enforcement personnel to assist in targeting crime and locating the criminal element.

The District V Street Crimes Unit (SCU) conducted numerous criminal investigations involving wanted persons and fugitives from justice. SCU also conducted narcotics investigations, resulting in the execution of numerous Court Authorized Search warrants. SCU arrested 530 subjects for charges ranging from traffic violations to Trafficking in Narcotics and Murder warrants. SCU conducted a total of 1,843 traffic stops and generated 554 General Offense reports which resulted in the seizure of \$410,888.31 and the recovery of 59 firearms.

Community Involvement

In 2019, District V personnel worked with a host of neighborhood partners. Deputies joined volunteers, other local agencies and members of the community to address quality of life concerns. Several thousand pounds of garbage and litter were removed from areas blighted by unwanted waste. Additionally, town hall meetings were coordinated and attended by staff to address community priorities and encourage trust and confidence in members of law enforcement. Deputies participated in a number of events within the community including Coffee with a Cop, which provides the opportunity for deputies and employees to interact with members of the community.

Additionally, the Hillsborough County Sheriff's Office continued its commitment to building stronger and safer communities by mentoring our youth and providing a safe environment for them to flourish. In 2019, the Carey Boys and Girls Club in partnership with the Hillsborough County Sheriff's Office opened within District

V. Between that location and the previously opened Vinik Family Boys and Girls Club, we have been able to ensure that approximately 250 youth are provided meals, life skills lessons, assistance with their school work and simply put; just a place where a kid can be a kid.

Communications and Records Bureau

Brad Herron, General Manager



The Communications and Records Bureau, located within the Malcolm E. Beard Sheriff's Operations Center in Ybor City, is a vital link between the citizens of unincorporated Hillsborough County and law enforcement, fire rescue and emergency

medical services. In 2019, the Communications Bureau handled more than 1.6 million calls for service.

Switchboard Receptionists diligently directed more than 129,000 calls for service from citizens better served at the District level or the varying departments within our agency. This section is located at the main entrance to the Communications Bureau where three dayshift personnel and two nightshift personnel are always ready to greet and assist callers and visitors.

The Teleserve Unit, comprised of 10 Community Service Aides and additional assigned light-duty deputies, handled 15,772 calls for service. This unit's primary responsibilities are to investigate and complete offense reports on cases which do not require the interviewing of suspects and/or the processing of evidence. Their role within the bureau assists our efforts in keeping deputies ready to respond to in-progress calls for service.

The largest area within the Communications Bureau is our Dispatch Operations Section (9-1-1 and Dispatch Center), receiving a staggering call volume of more than 1.5 million, including 457,413 on 9-1-1 lines, 906,782 non-emergency calls and 181,229 calls assisting Sheriff Deputies and other agencies. The main floor of the

Communications Bureau is manned by state-certified Public Safety Telecommunicators (PST), ranging in rank from Emergency Call Takers and Dispatchers to Senior Dispatchers and Supervisory personnel. In total, there are 132 personnel over varying shifts "answering the call."

The Communications Bureau held six Public Safety Telecommunicator Academies in 2019 with a total of 24 new hires. Our focus and commitment to training was evident this year as 26 personnel attended and successfully completed courses administered by our industry's top organization known as the Association of Public-Safety Communication's Officials (APCO) making them all Certified Training Officers.

Records Section

The mission of the Records Section is to provide excellent support to patrol and outstanding customer service to the citizens of Hillsborough County. In 2019, the Records Section provided in person services to 7,063 citizens, entered 20,676 warrants, processed 252 subpoenas and fulfilled 11,821 public records requests. The Records Section also processed 5,264 requests for assistance from patrol and 24,309 FCIC/NCIC entries for missing persons and serialized articles.

Throughout the year, the employees of the HCSO Communications and Records Bureau continued their involvement with the community they serve by volunteering and participating in events such as Forgotten Angels of Florida, Toys for Tots, MADD Walk, American Heart Association Walk, BT5K, which supports the American Brain Tumor Association, and the Lynn Sowers Memorial Foundation.



Department Of Investigative Services Colonel James Bradford

The Department of Investigative Services is comprised of the Criminal Investigations Division, the Special Investigations Division, the Child Protective Investigations Division, as well as the Professional Standards Section.

Criminal Investigations Division (CID)

Major Francis Losat



The Criminal Investigations Division (CID) is comprised of four investigative sections: Homicide, Special Victims, Traffic Homicide, and Economic Crimes. The Division is also staffed with essential support personnel assigned to the Crime Scene

Section, Local Offender DNA Index System (LODIS), National Integrated Ballistic Information Network (NIBIN) and the Identification Section. The work and dedication of the Detectives, Community Service Aides, Forensic Fingerprint Experts, Word Processors and Administrative Assistants are the strength of the Division.

Homicide Section

The Homicide Section is responsible for conducting homicidal and non-homicidal death investigations, deputy-involved uses of deadly force, cases of violent crimes against persons, domestic violence follow-up investigations, crimes that occur in the jails, and missing and endangered adults. In 2019, the Homicide Section investigated 47 homicides, of which, 35 met Uniform Crime Report (UCR) standards. The work of the detectives resulted in an overall clearance rate of approximately 80% for 2019. The national average UCR clearance rate for

homicides in 2018 was 62%. In 2019, Homicide Detectives investigated six incidents where a deputy was involved in a Use of Deadly Force (UDF). These UDF investigations are complex cases that require detailed investigation and coordination with several different components within the Sheriff's Office. The Homicide Section reviewed and assisted with investigating 219 missing and endangered adult cases during 2019. Detectives also investigated 95 suicides and 1,064 non-homicidal death cases.

Special Victims Section

The Special Victims Section is responsible for investigating cases of child abuse, child neglect and exploitation, child abductions, child sexual abuse, adult sex crimes, and crimes against the elderly. The Special Victims Section also consists of four additional specialized units: Elderly Affairs, Internet Predators, Missing and Runaway Juvenile Investigations and Sexual Predators. The detectives and community service aides in the Special Victims Section use specially trained interview techniques and apply a multidisciplinary approach to investigate crimes that involve children and elderly members of the community. The Internet Predator Unit (IPU) uses computer software to locate individuals who use the Internet to exploit children through the sharing of computer files.

In 2019, the IPU received 301 Internet Crimes against Children (ICAC) cases. As a result, the

IPU served 40 search warrants, made 27 arrests and forensically examined more than 335 digital devices. The Missing Persons Unit investigates missing children, including runaways and those abducted or believed to be endangered. The Sexual Predator Unit oversees 1,205 registered sexual offenders and sexual predators living in Hillsborough County. In 2019, the Special Victims Section investigated 1,888 cases and located 686 missing children.

Traffic Homicide Section

The Traffic Homicide Section investigates all motor vehicle crashes resulting in death and all agency-involved crashes resulting in injury to a deputy or citizen. In 2019, the Traffic Homicide Section investigated 80 traffic fatalities, 19 of which were alcohol-related. Of the 80 traffic fatalities investigated, 19 deaths involved a pedestrian and three involved bicyclists who were killed. The section investigated 25 agency-related crashes involving injury to a deputy or a citizen.

Economic Crimes Section

The Economic Crimes Section investigates Identity Theft, Forged or Counterfeit Documents, Fraudulent Use of Credit/Debit Cards, Embezzlement, Schemes to Defraud, Adverse Possession and other fraud related crimes. Members of the Section have been federally credentialed and are assigned to the United States Secret Service Financial Investigations Strike Force and the United States Secret Service Tampa Bay Electronic Crimes Task Force. In 2019, the Section conducted 963 investigations. The Economic Crimes Section participated in eight multi-jurisdictional intelligence meetings and four public awareness initiatives with the goal of reducing the number of citizens who become victims of economic-related crimes.

Identification Section

The Identification Section is responsible for assisting law enforcement personnel, prosecutors and the public with various forensic services. The Section consists of the Latent Print, Ten Print, Clerical, and Word Processing Units.

The Latent Print Unit is comprised of forensic experts whose primary duty is the identification of unknown latent prints located at crime scenes. More than 5,400 latent fingerprints and palm prints were examined in 2019.

The Ten Print Unit consists of experts whose primary duty is the identification and verification of arrested individuals, deceased persons, and victims of identity theft. The Unit processed 47,465 records in 2019.

The Clerical Unit office assistants provide the public with fingerprinting services and local background checks for employment, volunteer, and licensing purposes. Personnel conducted 22,331 background checks and fingerprinted 7,925 citizens in 2019.

The Word Processor Unit is responsible for transcribing interviews, emergency calls, recorded calls, and radio traffic. More than 25,000 pages were transcribed in 2019.

Crime Scene Section, LODIS, and NIBIN

The Crime Scene Section, LODIS Section, and NIBIN are located within the Criminal Investigations Division in the FRW Complex. All three sections serve the citizens in all five districts of Hillsborough County. The Crime Scene Section also offers forensic services to other law enforcement agencies including Plant City Police Department, Temple Terrace Police Department, Seminole Police, Florida Highway Patrol, and Florida Department of Law Enforcement.

The Crime Scene Section is responsible for responding to all major violent crime scenes investigated by the Sheriff's Office. The Crime

Scene Investigators perform tedious tasks, often under trying conditions, as they search for evidence.

In 2019, this section responded to and processed 1,058 crime scenes. Additionally, Crime Scene Investigators processed evidence related to another 1,582 cases in their Crime Scene workspace. In 2019, the Crime Scene Section acquired the NINCha Processing Chamber which is specifically designed for the development of fingerprint evidence using controlled humidity and temperature settings for optimal results. A newly constructed workspace was specifically built for processing evidence for latent prints via the use of latent print powders. This enclosed room is equipped with a custom filtration system, which dramatically reduces the risk of contamination of latent print powders throughout the laboratory. In November, the Crime Scene Section acquired a new position titled Forensic Evidence Technician. This person will be dedicated to processing evidence collected and submitted by investigative and patrol personnel.

Local Offender DNA Index System (LODIS)

The LODIS Section maintains and secures all DNA swabs from adults and juveniles who are booked into the Hillsborough County Jail System. The Section is also responsible for outsourcing all reference and evidence swabs to DNA Labs International where they are analyzed at the laboratory and stored in a private database known as the Local Offender DNA Index System (LODIS). In 2019, the LODIS Section collected 8,400 reference swabs from the jails and districts, of which 1,469 were sent to the lab for analysis. In addition, there have been 20,362 evidence swabs collected throughout the Sheriff's Office, of which 2,189 were sent to the lab, resulting in 158 profile matches in 2019. For comparison purposes, in 2012, the first year of implementation, the number of profile matches totaled only 11 identified profiles.

National Integrated Ballistic Information Network (NIBIN)

The NIBIN Section utilizes the IBISTrax system which provides direct access to the NIBIN database, a national searchable database of cartridge cases and bullets. The system enables the user to acquire and correlate firearm cartridge case evidence into a database. This program provides a more timely turnaround for NIBIN cases submitted to the Florida Department of Law Enforcement. Currently, two Crime Scene Investigators and one program specialist are trained on utilizing the IBISTrax system. The system creates investigative leads and allows for data sharing of linked cases across local, state and federal law enforcement agencies. In 2019, the NIBIN section acquired and reviewed 1,315 entries into the NIBIN system and had a total of 137 NIBIN hits correlated by HCSO personnel.

Special Investigations Division (SID) *Captain Geoffrey Harris*



The Special Investigations Division (SID) is comprised of the Crime Analysis Unit (CAU), Eye On Crime (EoC), Marijuana Grow House Unit (MGHU), Major Violators Section (MVS), Selective Operations Section (SOS), three Tactical Intelligence

Sections and the Warrants Section. SID consists of investigative and intelligence-gathering sections and conducts covert and sensitive investigations targeting organized crime, illegal firearms distribution, narcotics trafficking and prolific offenders.

Crime Analysis Unit (CAU)

The Crime Analysis Unit (CAU) is responsible for the identification and analysis of crime patterns and trends. The CAU collects, evaluates, analyzes and disseminates information and intelligence data regarding criminal activity and offenders to support active criminal

investigations, patrol operations and crime suppression efforts. In 2019, the CAU worked closely with the Department of Detention Services, Department of Investigative Services, and the Information Services Division on the implementation of a new jail inmate calling system and the development of a jail intelligence analysis program. The objectives of the jail intelligence program are to identify and mitigate threats against Detention personnel, identify and reduce contraband within HCSO jail facilities, and enable external case clearance to support existing law enforcement investigations. In 2019, the jail intelligence effort resulted in the identification of a homicide suspect, multiple incidents leading to enhanced prosecution for inmates, the identification of suicidal inmates and threats against detention deputies and the discovery of contraband including drugs and tattoo tools.

Eye on Crime (EoC)

Eye on Crime (EoC) is responsible for monitoring more than one hundred cameras and License Plate Readers throughout Hillsborough County. EoC personnel alert deputies to stolen vehicles, stolen tags, and felony warrants in addition to actively monitoring and assisting live calls for service. In 2019, the EoC gained access to multiple apartment complex camera systems as well as Florida Department of Transportation cameras. By the end of 2019, EoC personnel had assisted in the recovery of 285 stolen vehicles with a total recovery value of \$2,454,000. EoC alerts assisted in the arrests of 138 individuals for charges ranging from Grand Theft Auto to Aggravated Battery- Discharge Firearm.

Marijuana Grow House Unit (MGHU)

The Marijuana Grow House Unit (MGHU) is responsible for investigations related to illicit indoor and outdoor marijuana grow operations. The unit objectives are to identify, dismantle and eradicate marijuana grow operations in the county. The MGHU has served more than 30 search warrants, resulting in the arrests of more

than 28 individuals associated with grow house operations, totaling approximately 125 felony charges, including 20 Trafficking in Marijuana charges. MGHU detectives conducted more than 20 “knock and talk” investigations and responded to countless Crime Stoppers tips. The MGHU has effectively investigated and dismantled 31 grow house operations within Hillsborough County and assisted with several others in outside jurisdictions, disrupting marijuana drug trafficking organizations in the process. Over 1,323 marijuana plants were seized, weighing approximately 3,221 pounds, with an approximate street value over \$6.55 million dollars. Continuing to build on community partnerships, the MGHU collaborated with the Tampa Electric Company (TECO) in identifying more than \$140,000 in unmetered electricity being utilized to run the illegal grow house operations. MGHU clan lab detectives have been called out to several active labs and continue re-certification training to forward these investigations.

Major Violators Section (MVS)

The mission of the Major Violators Section (MVS) is to enforce the controlled substance laws and regulations of the State of Florida and prosecute criminal Drug Trafficking Organizations (DTO) involved in manufacturing, smuggling and distributing illicit narcotics. MVS enhances the investigative and enforcement capabilities of the Sheriff’s Office by collaborating with local, state, and federal law enforcement agencies, including the Drug Enforcement Administration (DEA) and Homeland Security Investigations (HSI). With the assistance of these federal agencies, the Hillsborough County Sheriff’s Office can prosecute major violators of these controlled substances to the fullest extent of the law. MVS continued participation as a member of the Central Florida High Intensity Drug Trafficking Area (HIDTA) program. This program was created for areas that have been determined to be critical drug- trafficking regions.

In 2019, MVS dismantled four Drug Trafficking Organizations, seizing 23,022 grams of

methamphetamine, 14,725.3 grams of heroin, and 7,550.3 grams of cocaine. In addition to illicit narcotics, MVS also seized \$327,311.00 and 43 firearms.

MVS is responsible for medication fraud investigations and prescription take back programs. MVS seized 2011.95 pounds of medication associated with fraudulent cases and 5,425.72 pounds of unwanted prescription medications.

Teaming with the DEA to target criminals bringing in large quantities of narcotics into Hillsborough County, an investigation was opened in Wimauma, targeting a specific group involved in distributing kilograms of methamphetamine in southeastern Hillsborough County. Detectives were able to purchase kilogram quantities of methamphetamine from the DTO and search a residence related to the group. During the search, detectives/agents located five kilograms of methamphetamine, two kilograms of heroin, thirteen firearms (two stolen from Hillsborough County) a small amount of marijuana and approximately \$250,000. This led to the arrest of a high ranking DTO member in the Wimauma area with direct ties to a Mexican source of supply.

Selective Operations Section (SOS)

Selective Operations Section (SOS) detectives conduct numerous undercover operations for criminal activity including prostitution, gambling, lewd activity, sexual-oriented businesses, solicitation of juveniles for sexual acts, and human trafficking. During these operations, with assistance from other divisions and units in the office, 199 arrests were made in 2019. With the increased focus on detecting and stopping human trafficking, five individuals were arrested on human trafficking charges. Detectives forged relationships with local non-governmental organizations to assist with providing prostitutes or victims of human trafficking with services to help them escape the lifestyle.

The Gang Enforcement Unit conducts analytical research and proactive enforcement to reduce

gang activity. In 2019, Detectives worked closely with all five districts to identify and reduce the gang activity. Detectives organized several operations throughout the county which resulted in the arrest of 133 gang members, gang associates, or subjects committing crimes in areas with high incidents of gang activity. Detectives gathered and collected information leading to the documentation of 111 individuals as gang members or gang associates under Florida State Statutes. One highlight from the Gang Enforcement Unit's work in 2019 was their efforts to disrupt the development of a local motorcycle group charter. Detectives identified a violent career criminal associated with the Mongols Motorcycle Club, which had recently moved to from Nevada and was trying to start a local chapter in Hillsborough County. The subject was apprehended on a warrant and weapons charges. Detectives documented the subject as a Mongols Motorcycle Club gang member. Through the detectives' perseverance during prosecution, the subject received a 15 year prison sentence.

Tactical Intelligence Section – ALPHA (TIN A)

The Tactical Intelligence Section - Alpha (TIN A) focuses on reducing violent crime in Hillsborough County by taking illegally possessed firearms off the streets. In 2019, detectives specifically targeted convicted felons illegally possessing those weapons and involved in illicit drug transactions. They achieve this goal by working in an undercover capacity and purchasing these items while posing as drug dealers. Detectives were able to purchase 3,585.2 grams of methamphetamine, 4,342.8 grams of cocaine, 1074 grams of heroin, 362 grams of MDMA, and 112 firearms from street level dealers. One of the assigned detectives is a member of the ATF Task Force and acts as a liaison with ATF and the United States Attorney's Office.

Detectives identified a subject selling cocaine in the University and Palm River areas. The subject and his sources of supply were arrested

upon delivering over 1 kilogram of cocaine to undercover detectives. One subject (a convicted felon) was found holding a SCCY 9mm firearm in his right hand while in a vehicle. Upon a search of vehicles on scene used by the subjects, detectives seized a 9mm Glock 23 (stolen from Polk County in 2013), less than 20 grams of marijuana, prescription pills and \$4,901.00.

Detectives investigated two subjects selling large amounts of cocaine in the Ruskin/ Brandon area. The subjects delivered cocaine to undercover detectives on multiple occasions. During a delivery of one kilogram of cocaine, the subjects were arrested, leading to a court-authorized search warrant at a residence in Ruskin. At that location, detectives seized 2.5 kilograms of cocaine, two handguns, a shotgun, a 2006 H3 Hummer and approximately \$15,000. The subjects are being prosecuted in federal court.

Tactical Intelligence Section - Bravo (TIN B)

The Tactical Intelligence Section - Bravo (TIN B) focuses on investigating both fatal and non-fatal Opioid overdoses. The team is made up of detectives who come from a wide range of investigative disciplines. The team handles every aspect of an overdose investigation, from managing a death scene to conducting undercover heroin transactions.

In conjunction with criminal investigations, detectives work with addiction treatment centers, referring overdose victims for treatment. In 2019, the team was instrumental in the implementation and launch of a new amnesty program for the Hillsborough County Sheriff's Office which aids citizen in obtaining addiction treatment without the fear of being arrested.

TIN B investigated more than 200 overdose events, arresting 160 suspects for their involvement in opioid overdoses. Late in the year, one neighborhood in the Town-n-County area suffered a sharp increase in overdoses, averaging 15 a month. Detectives identified a

single residence being used to supply fentanyl to addicts in the area. A search warrant was served at the residence, resulting in nine arrests. The overdose rate plummeted after the arrests and have been nearly nonexistent since the investigation.

Tactical Intelligence Section - Delta (TIN D)

The mission of the Tactical Intelligence Section - Delta (TIN D) is to target high priority offenders with a history of serious criminal offenses who are believed to be responsible for committing major crimes within the county. TIN D uses intelligence gathered through various investigative techniques to identify, locate and apprehend these criminal offenders.

In early 2019, TIN D personnel were assigned to assist the School Resource Section. Personnel were placed in schools throughout Hillsborough County to provide security as new personnel were being hired and trained. Upon return, TIN D arrested 24 subjects on numerous felony charges ranging from Homicide, Sexual Battery, Armed Carjacking, Aggravated Battery Deadly Weapon, Robbery Deadly Weapon, and Home Invasion Robbery. Most of these subjects were convicted felons with extensive criminal histories and were classified as registered sexual offenders, certified gang members, violent felony offenders and multi-source offenders. During these arrests, TIN D recovered 3 firearms, 2 of which were stolen.

TIN D conducted surveillance at numerous locations in search of a wanted homicide suspect and eventually observed and made contact with the suspect's mother. Detectives began to develop a rapport and eventually coordinated his peaceful surrender.

Warrants Section

The Warrants Section is responsible for the processing and serving of warrants, in addition to returning wanted subjects who are in custody with other law enforcement agencies nationwide to face their charges in Hillsborough County.

One detective within the Warrants Section is assigned to the U.S. Marshal's Florida Regional Fugitive Task Force. The primary mission of the task force is to seek and arrest violent criminals, narcotic fugitives and habitual felony offenders who have outstanding state and federal warrants within their region. The section coordinated the extradition of 1,547 fugitives back to Hillsborough County from across the state and 210 fugitives from across the country. Detectives traveled out of state to extradite 26 fugitives, while the other 184 fugitives were extradited via Prisoner Transport Services. While most of these trips are completed via commercial airlines, some of them result in ground transport. One in particular was completed via the HCSO Aviation Section in 2019.

During the year, Governor's Rendition Warrants were secured for seven fugitives who were refusing extradition back to Hillsborough County. In addition, the Warrants Section assisted with the extradition of 235 fugitives arrested in Hillsborough County who were wanted in other states. Out of those 235 fugitives, 12 refused to sign their waiver of extradition and Governor's Rendition Warrants were obtained by their demanding state. In total, HCSO executed 16,799 warrants in 2019.

Over the past year, this U.S. Marshals Service (USMS) Task Force has arrested 390 fugitives throughout their region. Out of those arrests, 42 fugitives were wanted for Homicide/Attempted Homicide, 64 for Aggravated Assault/Battery, 86 for a listed sexual offense/criminal tracking violation, 38 for a firearm offense, 43 for Robbery and 24 for narcotic violations.

The USMS Task Force conducted an investigation into the location of a subject who was wanted by HCSO for three counts of Sexual Battery and False Imprisonment. Following up on investigative leads, detectives learned the subject was residing in Bogota, Columbia. An investigative lead was authored and the subject was arrested by Columbian officials where he is awaiting extradition.

The Warrants Section worked in conjunction with the State Attorney's Office (SAO) on revamping the Warrant/Capias Review Policy. As a result, the Warrants Section now provides the SAO with a monthly list of misdemeanor and felony warrants.

Child Protective Investigations Division (CPID)

Major Christi Esquinaldo



The mission of the Child Protective Investigations Division (CPID) is to safeguard, protect and promote the well-being of the children within our community by conducting quality investigations while preserving families

through advocacy, guidance, education and supportive services. The Hillsborough County Sheriff's Office is one of only seven Florida Sheriff's Offices with the responsibility of investigating allegations of child abuse, neglect, and abandonment within its county. These services are funded through a contract with the Department of Children and Families (DCF).

CPID is comprised of both sworn and civilian personnel. The role of a Child Protective Investigator (CPI) is to respond to reports of alleged abuse or neglect accepted by the Florida Abuse Hotline. A CPI responds to reports countywide, either immediately, if a child is considered to be in danger, or within 24 hours. A CPI gathers information and completes a Present Danger Assessment and a Family Functioning Assessment to determine if the child is safe or unsafe.

In 2019, there was a reduction in the number of reports received, the number of children removed from their parent/caregiver, and the number of child deaths. CPID responded to 16,695 reports of abuse, neglect, and abandonment in 2019. This was approximately 600 less than the number of reports received in 2018. CPID removed 1,135 children from their

parent/caregiver to ensure their safety. CPID removed 134 fewer children in 2019 compared to 2018. Every effort is made to keep children in their homes when it is safe to do so. Children are only removed from their homes after reasonable efforts have been made to prevent removal or when such an emergency exists that there is no other option to ensure the child's safety.

CPID responded to 32 child deaths in which there was reasonable cause to suspect abuse, abandonment, or neglect, compared to 39 child deaths in 2018. This year, there was a reduction in the number of drowning deaths and sleep-related deaths compared to 2018. There were 8 drownings in 2019; compared to 12 drownings in 2018. There were 8 sleep-related deaths in 2019; compared to 15 sleep-related deaths in 2018.

In 2019, CPID issued iPhones to all investigative personnel and support staff who work in the field. The implementation of the iPhones replaced the need for personnel to utilize a separate camera and GPS device.

CPID increased its recruiting efforts in 2019 to find qualified applicants for our Child Protective Investigator Trainee position. Retention of CPIs greatly improved in 2019. There were 12 fewer separations in 2019, compared to 2018, and a net gain of 15 CPIs for the year. CPID also added several positions throughout the year to include a supervisor position and a part-time CPI position. The Part-time CPI position was added in an effort to increase the support provided to our CPIs.

Professional Standards Section

Sergeant Samuel Portalatin



The Professional Standards Section is primarily responsible for investigating external and internal complaints involving alleged personnel misconduct and conducting inspections. The Section does its due diligence to investigate all complaints,

in addition to conducting staff inspections and management audits.



Department Of Detention Services Colonel Wayne Bunton

The Department of Detention Services (DDS) maintains two detention facilities: Falkenburg Road Jail and Orient Road Jail. DDS is comprised of three jail divisions. The Department is also responsible for courthouse security of the Thirteenth Judicial Circuit as well as the Hillsborough County Center.

Jail Division I

Major Melissa Moore



Jail Division I oversees the Orient Road Jail and consists of Central Booking, Intake and Housing Operation Bureaus, Central Breath Testing Unit, Juvenile Assessment Center, Inmate Property Bureau, and the Records and Classification

Bureau. The Orient Road Jail has a rated capacity of 1,711 and is 636,000 total square feet with 14 acres under roof. The Orient Road Jail located at 1201 Orient Road in Tampa. It is our oldest jail and the only adult booking facility within Hillsborough County.

Central Booking

Central Booking receives all adult arrestees within Hillsborough County and provides service to more than 27 local, state and federal law enforcement agencies. Central Booking staff booked 42,872 individuals into the county jail system in 2019 with an average daily booking of approximately 125 arrestees being processed each day. This was an 8.85% increase compared to 2018 (39,385) and a 35.66% decrease compared to 2008 (66,631). In lieu of being booked into the facility, approximately 140 arrestees were issued a Notice to Appear and approximately 661 arrestees were reviewed

for the Mental Health Diversion program with 249 of those screened being released from custody. Each arrestee is processed through fingerprinting, property, inventory, mug shot, medical screening, classification review and DNA collection during booking. In 2019, 7,389 arrestees submitted to LDNA (LODIS) DNA collection.

Intake Operations

Intake Operations is the initial housing assignment for all inmates with the exception of those with specific medical needs or special classification indicators. Inmates generally reside within Intake Housing for up to seventy-two hours and will attend First Appearance Court prior to their assignment to general housing.

Housing Operations

Housing Operations is the general housing/ population for inmates who remain incarcerated after seventy-two hours. This area also has confinement housing for those inmates not suited for general population. In 2019, the Orient Road Jail maintained an average daily population of 1,369 inmates.

Central Breath Testing Unit (CBTU) is adjacent to Central Booking at the Orient Road Jail. CBTU consists of a sergeant, civilian supervisor and 12 civilian alcohol breath technicians. All CBTU staff are trained and certified by the Florida

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Department of Law Enforcement Alcohol Testing Program to operate the ten evidential Intoxilyzer 8000 breath test instruments owned by the Sheriff's Office.

In 2019, alcohol breath technicians processed 3,674 individuals in the CBTU and at mobile breath testing (BAT) operations throughout the county. This was a 0.3% decrease in DUI arrests compared to 2018 (3,685). August (339) was the busiest DUI month and January (271) was the least busy. The breath testing refusal rate for the year was 43.33% and the average BRAC (blood alcohol level) of those tested was 0.136g/210L.

The staff of the Central Breath Testing Unit works closely with the State Attorney's Office in the prosecution of DUI cases. Assigned staff responded to over 111 subpoenas related to DUI testimony and Administrative Driver's License hearings in 2019.

Juvenile Assessment Center (JAC)

The Juvenile Assessment Center (JAC) is a multi-agency collaborative effort established to facilitate the processing of juveniles taken into custody by law enforcement in Hillsborough County. Located at 8605 North Branch Avenue in Tampa, the JAC is a 24 hour, 7 days a week juvenile intake facility.

The JAC processed 3,530 juvenile offenders with an average daily booking of 9.67 juveniles per day. This was a 12.25% decrease compared to 2018 (4,023).

Inmate Property Bureau

The Inmate Property Bureau is responsible for the safe keeping of personal property of all inmates housed at the Orient Road and Falkenburg Road Jail, averaging well over 3,000 bags of property on any given day. In 2019, property staff processed over 80,000 new bags of property. Staff issue all initial uniforms, disperse personal property upon release, process inmate clothing exchanges and property release requests.

Records and Classification Bureau

The Records and Classification Bureau processes court documents and reviews inmate custody requirements and charges. In 2019, personnel classified 35,236 arrestees and processed 42,918 persons for release. Personnel processed more than 8,321 court dockets and scanned 42,230 inmate files for digital storage.

Effective July 31, 2019, Jail Division I began scanning in facility documents for retention. This is step one in an effort to eventually become paperless. From July 31st – December 31, 2019, 6,905 facility documents were scanned into our imaging system.

Community Involvement

The Jail Division I staff is committed to serving the community. In addition to offering jail tours, throughout the year of 2019, Orient Road Jail personnel participated in numerous benefit walks and charitable drives to include: Walk Like MADD, Breast Cancer Awareness Walk, HCSO Ranch Run, Summer Cereal for Kids, Metropolitan Ministries Thanksgiving food drive, a Chili Cook Off fundraiser, gift collection from children during the Christmas holiday, in addition to adopting several families in need and raising almost \$4,000 dollars to support them for Christmas.

Jail Division II

Major Tiffanie Cole



Jail Division II – The Falkenburg Road Jail -- has more than 400 sworn and civilian staff members, Jail Division II is the largest division within the Department of Detention Services. The Falkenburg Road Jail is a large, open bay, dormitory-style facility that sits on 136 acres and has a rated capacity of 3,300 inmates. The Falkenburg Road Jail (FRJ) is located at 520 N Falkenburg Road, Tampa, FL 33619.

Jail Facilities

FRJ has 40 direct supervision pods, eight single-cell confinement pods, two medical infirmaries, one detoxification pod and one mental health stabilization unit. Each general population pod is managed by a deputy and can hold up to 72 inmates. FRJ is also home to the video visitation center, inmate programs building and professional visitation center. FRJ houses the laundry, kitchen and food services for both the Falkenburg and Orient Road Jails.

Juvenile Inmates

While approximately 99% of the population are pre-trial and county-sentenced adult inmates, FRJ houses a very small number of juvenile inmates who are being prosecuted in the adult court system. Juvenile inmates are housed separate from the adult inmates. This population is supervised by a management team consisting of selected deputies who have the necessary skills and desire to work with youth offenders. The deputies also work closely with the Hillsborough County Board of Education and other community groups to provide educational programming and vocational opportunities to the juvenile inmate population.

Community Involvement

In addition to maintaining a safe and secure facility and a continuance of quality inmate services, in 2019, the Jail Division II staff continued their commitment to community service. Throughout the year, staff participated in events benefitting the Florida Sheriff's Youth Ranch, Operation Helping Hand, Special Olympics, Lynn Sowers Foundation, American Heart Association, Mothers Against Drunk Driving and Big Brothers Big Sisters of Tampa Bay, just to name a few.

In an effort to maintain community relations and educate the public on jail operations, Jail Division II staff conducted multiple jail tours throughout the year for college students, leadership organizations, and community activist groups. Jail Division II staff also participated in

a college internship program, where criminal justice majors gained a deeper understanding of jail functions and obtained valuable operational experience within a detention facility.

Jail Division III

Major Michael Farrier



Jail Division III, located at Falkenburg Road Jail, is responsible for providing operational and inmate support services to all facilities and inmates within the Department of Detention Services. It is comprised of the Inmate Programs

Bureau, Medical Services Bureau, Detention Transportation Bureau, Misdemeanor Probation Unit, Criminal Registration Unit, GPS and House Arrest Unit, Laundry Unit, Inmate Resources Unit, Food Services Unit, Canteen and Mail Room. Jail Division III also provides operational support to the Department of Patrol Services in the form of prisoner transportation for arrests made by HCSO law enforcement personnel.

Inmate Programs Bureau

The Inmate Programs Bureau provides inmates at HCSO detention facilities with the opportunity for self-improvement in preparation for release into the community. Staff members from the Sheriff's Office, Hillsborough County Public Schools, community partners and more than 300 volunteers provide substance abuse treatment, educational programs, religious services, domestic violence intervention classes, personal development classes, re-entry assistance and case management. These programs furnish inmates with the tools essential to their successful reentry to the community.

HCSO has operated an in-jail substance abuse treatment program since 1987. The program is licensed to provide treatment by the Florida Department of Children and Families. In May 2019, the program earned a three-year accreditation by The Commission on

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Accreditation of Rehabilitative Facilities (CARF International). HCSO is currently the only law enforcement agency accredited by CARF to manage and operate its own substance abuse treatment program within a detention setting. In 2019, 631 inmates successfully completed the six-week program.

In August 2019, the Sheriff's Office partnered with NaphCare, the University of South Florida, the Veteran's Administration and several other community partners to create the Veterans Resurgence Program within the Falkenburg Road Jail. The Veterans Resurgence Program is a two-month intensive program where inmates who are verified veterans receive life skills classes, mental health counseling and wrap around services. Participants are linked to the Veterans Administration, Crisis Center of Tampa Bay and other community partners to assist in their transition back into the community upon release. A total of 130 inmates were enrolled and 19 completed the program by the end of the year.

Medical Service Bureau

The Medical Services Bureau contracts with NaphCare, Incorporated. The bureau has more than 240 contracted, full and part-time, employees and is responsible for delivering comprehensive healthcare and mental health services to all inmates in the Hillsborough County Jail system.

In 2019, medical staff conducted more than 78,000 intake screenings and physicals. In addition, there were more than 135,000 patient medical contacts, 107,000 mental health contacts, 4,000 dental visits and 7,200 diagnostic tests performed. NaphCare's staff processed and dispensed more than 204,000 prescriptions. Throughout 2019, the Mental Health Stabilization Unit provided mental health treatment for more than 420 inmates diagnosed with severe and persistent mental illness.

Detention Transportation Bureau

The Detention Transportation Bureau logged more than 510,000 miles in 2019, and transported more than 85,000 inmates to locations including 33,000 inmates to local courts, state prisons, medical appointments and other jurisdictions throughout the state. The bureau is home to the Sheriff's Jail Work Crew, which supervised more than 1,500 community service workers who provided 12,000 hours of labor for the betterment of our community. Prisoner Transport (Papa Tango) provided transportation services for more than 4,000 arrestees during 2019. In addition to the daily transports, some of the ancillary duties include providing support at stadium and amphitheater events, parades, festivals and numerous other community events.

Misdemeanor Probation Unit

The Misdemeanor Probation Unit is primarily responsible for managing misdemeanor probation and pretrial diversion cases. This unit, which offers services at both the downtown Tampa and Plant City courthouses, was referred more than 6,000 total cases during 2019. Probation Specialists connected with more than 100 local non-profit and county/city organizations to coordinate in excess of 180,000 community-service hours performed by clients as a condition of their programs. More than \$130,000 was collected in restitution from clients enrolled in the programs.

Criminal Registration Unit

The Criminal Registration Unit is staffed with five HCSO civilians, four sworn Department of Detention personnel and one Department of Patrol Services Detective. The unit also has two forensic prevention specialists, which are funded by Northside Mental Health. In 2019, the Criminal Registration Unit processed warrants for 1,242 citizens and registered 174 career criminals and 4,467 felony registrants. For the year, there were 1,787 sexual offenders and 297 sexual predators registered as living within Hillsborough County.

GPS and House Arrest Unit

Electronic monitoring services are contracted with Securus Monitoring Solutions, LLC. This unit is staffed with 4 civilian and 6 sworn HCSO personnel, 24 hours a day, 7 days a week. In 2019, the GPS program provided electronic monitoring for 204 inmates awaiting trial. The House Arrest program provided electronic monitoring for 34 inmates sentenced to incarceration in Hillsborough County jails. This unit also provided vehicle immobilization services for the Misdemeanor Probation Unit and secured 192 vehicles in 2019.

Laundry Unit

Laundry service operates seven days a week. The service is entirely contained within the Falkenburg Road Jail. The Laundry Unit is run by a Senior Supervisor, five Community Service Aides and two shifts of trusty workers who are responsible for providing clean clothing and bedding to both jail facilities and the Orient Road Jail property room. Nearly 1.5 million pounds of inmate clothing, jackets, suicide prevention vests, towels and bedding were processed in 2019.

Inmate Resource Unit

The Inmate Resource Unit is comprised of four Community Service Aides who provide a wide variety of services to both facilities to include library services, law library services, sewing classes, recreational supplies, barber supplies and inmate account maintenance.

Food Service Unit

Inmate food service is contracted with Trinity Food Services. Trinity has 40 contracted employees who are responsible for overseeing the preparation of inmate and staff meals. Inmate workers assist personnel in the Food Service Unit with the preparation of meals to reduce costs. During 2019, Trinity served more than 3.5 million dietitian-approved meals that included special diets for medical and religious purposes.

Canteen

Canteen, also known as the inmate commissary, is operated by Aramark Commissary Services. In 2019, Aramark delivered approximately 86,000 canteen deliveries, 52,000 Go-Cart orders and 32,000 iCare orders. In addition to commissary orders, Aramark delivered 15,000 indigent packages that provided inmates without funds the ability to write letters to their family and friends. The revenue generated from the canteen and iCare sales, as well as the inmate telephone system, are deposited into the inmate welfare fund. These funds are used to benefit the jail population through the purchase of recreational supplies for inmate programs.

Mail Room

The mail room is comprised of three Community Service Aides who process all inmate and staff incoming and outgoing mail at the Falkenburg and Orient Road Jails. This includes all items received through the U.S. Postal service, inter-office mail delivery, public defender mail and many private delivery services.

Court Operations Division (COD)

Major O'Neal Jackson III



The Court Operations Division (COD) consists of the Judicial Protection Bureau, the Court Complex Security Section and the Civil Process Section. The mission of the COD is to ensure a safe and secure environment throughout the courthouse

complex facilities in both Tampa and Plant City, as well as ensuring the service of civil process throughout the county.

Judicial Protection Bureau (JPB)

"All rise! Court is now in session," is a familiar phrase associated with our bailiffs. These men and women in uniform are the key to making sure things run efficiently within the courtrooms. On a daily basis, a courtroom can have hundreds

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of out-of-custody and in-custody persons going before judges.

The Judicial Protection Bureau (JPB) is responsible for the safety and security of judges, hearing officers, magistrates, jurors, all participants in a case and the general public within 64 courtrooms. In addition to general security inside of the courtroom, deputies assigned to the JPB also manage the monitoring, housing and movement of inmates at the courthouse. In 2019, 33,577 inmates were transported to the courthouses to answer formal criminal charges, and 1,380 people were taken into custody during their court appearances. With a team of 144 deputies, the JPB is an integral part of the courts for Hillsborough County.

Court Complex Security Section (CCCS)

The Court Complex Security Section (CCSS) is responsible for all law enforcement functions, crowd control and overall security for all Courthouse Complex facilities and the Hillsborough County Center. The Courthouse Complex facilities consist of the Edgecomb Courthouse, the Courthouse Annex, the Plant City Courthouse, the 13th Judicial Circuit State Attorney's Office and the 13th Judicial Circuit Public Defender's Office.

In 2019, the section's personnel resources increased by 40% when additional deputies were approved for the Hillsborough County Center. The CCCS is unique because it partners with G4S Secure Solutions USA, a private security firm, to provide contractual security services at the various facilities. Using the latest technology of 10 new Ceia brand magnetometers and working together, approximately 1.4 million people were security screened, yielding more than 13,000 contraband items. The CCCS also responded to a combined 2,793 calls for service and made 582 arrests.

Civil Process Section (CPS)

The Civil Process Section (CPS) serves as the agency's central repository for most court

documents. It is responsible for serving various legal processes and court orders issued by the local courts, other Florida county courts and other state courts that require process to be served within Hillsborough County. In 2019, 98,115 civil process documents were received and served by the CPS. That number included both enforceable orders and non-enforceable orders. Enforceable orders include evictions, injunctions for protection, risk protection orders, Marchman and Baker Acts, levies and replevins. Non-enforceable orders include witness subpoenas, Department of Revenue genetic testing, Writ of Garnishments, Summons, traffic subpoenas and out of county/state processes. As customary, the CPS supported the Hillsborough County Supervisor of Elections during the year by swearing in numerous poll workers for local and general elections.

Community Involvement

During the holiday season and back-to-school time, the men and women of the COD found several ways to get involved in the community. For the 9th consecutive year, COD coordinated and supported the holiday toy drive for the Children's Justice Center (CJC). With the money raised, gifts were purchase for more than 120 children. Every year the need increases, with more and more innocent children being placed under judicial protection, and the COD will be here to help.

The COD also participated in the Annual National Adoption Day event associated with the Dependency Courts and the off-site Veteran's Court at the James A. Haley Veterans Hospital Annex that assists veterans with the reduction/dismissal of fees associated with minor criminal and traffic charges.

Detention Maintenance Bureau (DMB)

The Detention Maintenance Bureau (DMB) is responsible for supporting the Department of Detention Services by maintaining, repairing and constructing new facilities at the Falkenburg and Orient Road Jails, the Hillsborough Reentry

Center and all related support buildings. In addition to the jails, the DMB supports maintenance needs for the County Courthouse, Civil Process and Inmate Transportation. Additionally, the DMB is tasked with mowing, trimming trees, and maintaining a total of 138 acres of grounds. The DMB strives to provide a safe, clean, comfortable and fully functional environment for staff and inmates at all times.

DMB personnel is comprised of a number of talented and highly skilled individuals including electronic technicians, electricians, plumbers, mechanics, air conditioning technicians, welders, fabricators, construction and concrete workers. It is a rare occasion when an outside contractor is called upon to perform any task in our detention buildings. In 2019, the DMB completed 22,000 work orders (calls for service) and several miscellaneous projects.

There are 5,170 total tons worth of air conditioning chiller systems between both jails and the Hillsborough Reentry Center. Massive generators are at each facility that are capable of supplying power to operate the jails for up to two weeks during an emergency or general outage. DMB staff is tasked with ensuring these vital systems remain functional at all times through regular maintenance and repairs.

The DMB is constantly assessing its operations and seeking to improve upon ways to effectively serve. In 2019, the DMB added a third chiller at the Falkenburg Road Jail to more effectively control the climate within its buildings. The DMB also supported the construction of building #24 at the Falkenburg Road Jail, the Inmate Vocational Building, by performing all exterior work to include ramps and sidewalks. The DMB assisted with the set-up of the welding equipment and furnished the necessary conduit raceways for all of the data/telephone equipment within the facility. The electrical service for the building was permitted and self-performed by the DMB.



Department Of Administrative Support Colonel Kristi Poore

The Department of Administrative Support (DAS) is comprised primarily of civilian employees who provide a wide range of administrative services in support of the Hillsborough County Sheriff's Office. DAS is comprised of five areas: the Information Services Division, Public Affairs Office, General Services Bureau, Facilities Management Bureau and Occupational Health and Wellness Clinic.

Information Services Division (ISD)

Todd Ryan, Chief Information Officer



The Information Services Division (ISD) services all locations throughout Hillsborough County, including non-HCSO facilities, where HCSO devices are installed or utilized. ISD is responsible for safeguarding all HCSO information

technology assets. The mission of the division is "to serve and protect the Hillsborough County Sheriff's Office users, information systems, and digital assets."

Through an expanded focus on innovation, ISD was able to complete the following projects in 2019:

- electronic memos and forms
- online shift bidding
- personnel notification /call out tool
- digital information screens and directories
- enhanced helicopter video feed able to be shared with other agencies

We put our best digital foot forward to deliver information as quickly and accurately as possible.

Arguably the most talked about digital transformation project of 2019 was the complete

redesign of our HCSO public website (teamhcsoc.com) and creation of the TeamHCSO mobile application. Long overdue for an overhaul, our new public website showcases a usability first design that not only incorporates beautiful graphics, videos and compelling content, it also looks great on any device or platform and is able to be consumed by individuals with different abilities. The addition of a mobile app provides multiple opportunities to stay connected with us using the device that you choose.

One of the most important services ISD provides is the operation of our Help Desk. Staffed 365 days a year, the Help Desk is the first contact that users encounter when they are experiencing a technological issue or need to place a service request. The Help Desk received approximately 41,730 requests in 2019, an almost 20% decrease from 2018. This year ISD was also able to provide 100% uptime of all critical services, meaning that there were 0 unplanned outages in 2019.

In an continued effort to give back to the community, ISD as a division participated in several charitable initiatives in 2019, including assisting one of HCSO's charities (A Kid's Place) with setting up a new computer lab, volunteering at USF's Summer CyberCamp, and raising \$2,500 in ISD's first ever fundraiser just to name a few.

Public Affairs Office (PAO)

Crystal Clark, Chief Communications Officer



The Public Affairs Office (PAO) is the most visible civilian branch of the Hillsborough County Sheriff's Office with its personnel serving as spokespersons for the office, in English and Spanish, through print, radio and television news media. The

Tampa Bay area is the 11th largest media market in the United States, making the demand for fast and accurate information a priority for the office.

In 2019, the PAO wrote and disseminated approximately 500 press releases and hosted nearly 30 press conferences. Through the work of its staff, who serve as professional photographers and videographers for the Sheriff's Office, PAO produced nearly 400 video packages. These videos highlighted positive interactions between the Sheriff, Sheriff's Office personnel and the community, call-to-action requests for citizens to help identify criminal suspects, and virtual training courses for civilian and sworn personnel. Among those videos, more than 80 were public service announcements created to distribute vital information to the community through social media platforms that residents frequent daily.

The PAO partnered with the Sheriff's Office Health and Wellness Unit to create monthly internal videos called "Wellness Wrap Ups," which provided employees with a variety of information including mental health resources available to them through the Occupational Health and Wellness Clinic.

The PAO consistently partnered with ISD throughout the year. Staff worked diligently to create content for the newly launched public website and smartphone app. In order to streamline support for print, photo and video requests and better serve each division of the Sheriff's Office, the PAO also worked with ISD to launch a support ticket request system in 2019,

allowing personnel to easily request services and track the progress of projects online.

Print Shop

The HCSO Print Shop, operated by PAO staff, serves as the primary source of print material for the entire office by creating original poster, pamphlets, door hangers, signs and graphic designs to help the office educate the public on ways to protect themselves against crimes and other dangers, such as water safety. The Print Shop completed more than 600 service requests in 2019.

General Services Bureau

Stephen Mitchell, Director



The General Services Bureau has a staff of 51 employees who provide technical support, maintenance and repairs for all Hillsborough County Sheriff's Office vehicles and radio systems. The bureau is comprised of 2 sections which are

Fleet Maintenance and Communications Maintenance.

The General Services Bureau is located at 2214 North Falkenburg Road, Tampa, FL 33619.

Fleet Maintenance

The Fleet Maintenance personnel responded to more than 2,000 requests for vehicle maintenance and repairs in 2019 while maintaining a fleet of 2,200 vehicles. Collectively, HCSO purchased more than 1.6 million gallons of fuel, 3,000 tires and 26,000 quarts of oil for the vehicles in its fleet. As a result, the vehicle fleet traveled more than 24.7 million miles during 2019, as our deputies responded to requests for service.

As part of the Vehicle Replacement Plan, the Sheriff's Office purchased 566 new vehicles at a cost of \$12 million to improve the overall fleet. The vehicles purchased and placed into service

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included police-rated sedans, administrative vehicles, motorcycles and light-duty trucks.

As part of our effort to evaluate new technology, Fleet Maintenance purchased 25 Hybrid vehicles for use in patrol and 8 Hybrid vehicles for use in the Child Protective Investigations Division. This technology has proven to increase the miles per gallon (mpg) by approximately 10 mpg for each vehicle. On an annual basis, these vehicles are projected to save approximately 1,200 gallons of fuel per vehicle for a projected savings of \$82,000 per year.

Communications Maintenance

The Communications Maintenance section is responsible for managing and providing technical support for the countywide radio communications networks used by the Sheriff's Office and all other first responders in the county. Collectively, these networks processed more than 25 million radio transmissions in 2019, as law enforcement and fire rescue agencies responded to emergency and non-emergency calls.

In 2019, the section was responsible for equipping more than 530 vehicles with communications equipment and emergency lights for use by the various districts/divisions within the Sheriff's Office. As part of a multi-year plan, HCSO purchased two-way radio equipment to enhance the communications capabilities between the agency's aircrafts and personnel on the ground.

Facilities Management Bureau

Arnold Trueba, General Manager



The Facilities Management Bureau (FMB) oversees and manages 58 different facilities and approximately 900,000 square feet of office and warehouse space at the Hillsborough County Sheriff's Office. Its personnel are responsible for providing

daily maintenance, management and support to

all HCSO Law Enforcement facilities and oversee department relocations, renovations and new constructions. The FMB is also responsible for contract execution and oversight of all leased properties. The main Facilities office is located at the Malcolm E. Beard Sheriff's Operations Center in Ybor City. Satellite offices are located at the Falkenburg Road Warehouse Complex, the Pinebrooke Business Park, the Walter C. Heinrich Practical Training Site, as well as the District I, III and IV Offices.

During 2019, Facilities personnel responded to more than 23,500 requests for service and were responsible for renovating more than 45,000 square feet of office space throughout the various HCSO facilities. One of the larger renovation projects included the construction of the new Tactical Training Tower at the Walter C. Heinrich Practical Training Site. This three story facility provides our law enforcement personnel with opportunities to train in tactical situations to include rappelling.

Facilities Management also worked alongside our Boys & Girls Club partners to renovate and open a sixth center in Brandon known as the Carey Family Boys & Girls Club.

One of the bureau's final projects that closed out 2019 was the expansion of HCSO's Health & Wellness Clinic. The clinic's overall footprint increased by approximately 1,600 square feet which included additional exam rooms, offices and X-ray capabilities.

Maintenance Support Section

The Maintenance Support Section is responsible for the procurement and distribution of equipment, supplies and uniforms to all organizational components of the Sheriff's Office. During 2019, warehouse personnel processed more than 25,500 transactions, resulting in 180,000 inventory items issued. In addition, more than 4,500 uniform orders were processed, completing the agency's transition into the newly designed shoulder patch for sworn personnel.

In an effort to improve efficiency and provide exceptional customer service to the employees of the Sheriff's Office, the Maintenance Support Section began construction on a new retail store. The new facility will be a one-stop-shop for deputy and civilian personnel to receive necessary equipment and uniforms. The project is expected to be completed in 2020.

Occupational Health and Wellness Clinic (OHWC)

Dr. Toni Belisle, Clinical Director



The Occupational Health and Wellness Clinic (OHWC) provides medical and support services related to the physical health and fitness of Hillsborough County Sheriff's Office employees, retirees, and eligible adult dependents.

Employee and occupational health services include: pre-hire, specialty team and respirator physicals, evaluation and treatment of work related illnesses, injuries and exposures, urine drug screen collections, and vaccination programs. Also offered at the OHWC are personal health services including acute minor medical care and health risk assessments to all current HCSO employees, as well as eligible adult dependents and retirees who are participants of the HCSO health insurance plan.

In August 2019, the OHWC saw the completion of a major expansion and renovation project. An additional 1,600 square feet were added to the clinic, which includes a secondary urine drug screen restroom, two offices, three examination rooms, centralization of medical supplies and medications and a radiologic suite. A dedication ceremony was held in October 2019. The expansion has afforded the OHWC the ability to perform general radiology services to those evaluated at the facility, and improve access to medical care.

The introduction of radiology services required a licensed and certified radiologic technician. A licensed and certified radiologic technician with more than 20 years of experience in both an inpatient and outpatient medical setting was hired. All radiographic studies are read by board certified radiologists.

The OHWC administered 350 influenza vaccines for the 2019 flu season. All influenza vaccines were administered within two months due to high demand. In addition, the clinic completed more than 512 physicals, a decrease of 7% from the prior year, and dispensed 3,445 formulary medications, a decrease of 14% from the prior year. Total office visits decreased by 5% from the year prior.

During eight of the eighteen 2019 HCSO Health and Wellness Road Shows, clinic staff provided biometric and nicotine screenings, health education and administered influenza vaccines at six locations throughout the agency and during two open houses at the OHWC. All services were provided free of charge to the participants and at no charge to the HCSO health insurance plan. More than 400 individuals received services at the hosted events, a 25% increase from the prior year.

The staff at the OHWC participated in the HCSO 2019 Strong Mind, Strong Body: Health and Education Fair and the Lynn Sowers Benefit Walk. Participation in these events provides the OHWC staff the opportunity to experience the diversity of the agency while promoting the mission of health and wellness. The OHWC completed on-boarding with the Go365 Wellness and Rewards Program to import patients' biometric results directly to the Go365 portal. This simplifies the submission process for employees as an incentive to increase program participation.



Department Of Operational Support *Colonel Ciro Dominguez*

The Department of Operational Support (DOS) is comprised of the Homeland Security Division, Training Division and Community Outreach Division.

Homeland Security Division (HSD)

Major Joel Rios



The Homeland Security Division (HSD) is home to most of the special operations units and teams within the Hillsborough County Sheriff's Office. It consists of the Marine Enforcement Section, Port Security Section, Aviation Section,

Special Incident Management Section (SIMS), Parks Unit, Environmental Enforcement Unit, Agricultural Crimes Unit, Mounted Enforcement Team (MET), Canine Section, Construction Fraud Unit, Underwater Recovery Team (URT), Crisis Negotiations Team (CNT), Honor Guard, Special Incident Response Team (SIRT), Special Weapons and Tactics (SWAT) and Bomb Disposal Team.

Marine Enforcement Section

The Marine Enforcement Section patrols the various waterways of Hillsborough County including its bays, rivers and lakes. The Section's open water area of responsibility covers Upper Tampa Bay south to the Gulf of Mexico and past Egmont Key to the shipping channel sea buoy. While patrolling these waterways in 2019, the Section made 14 Boating Under the Influence (BUI) arrests and was awarded six Life Saving Awards for successful rescue efforts. The Section

continues to enforce regulations to ensure boat and personal watercraft rental operations are in compliance with State law.

While working with the United States Coast Guard, the section conducted 31 escorts of passenger ships, high risk tankers and other vessels deemed critical assets in 2019. Awarded funds from the Port Security Grant the section added two new Pathfinder 25' Hybrids, a Panther Airboat and replaced six engines on three other vessels.

Members of the Marine Enforcement Section continue to administer and maintain the Sheriff's Office life jacket loaner program at three Hillsborough County public boat ramps.

Port Security Section

The Port Security Section works closely with the Marine Enforcement Section to provide comprehensive and overlapping land and water coverage of the Port Tampa Bay properties that span more than 20 miles from the Channelside Drive cruise ship berths to Port Redwing in Ruskin. The Port Security Section is responsible for providing perimeter security and patrols of the 5,000 acres of Port Tampa Bay property. Port Tampa Bay is the largest and most diverse port in Florida and is designated as a high-risk port by the federal government. In 2019, the Port had more than one million cruise passengers pass through its terminals. Along

with working closely with federal, state and local agencies, the Port Security Section conducts enhanced screening operations for contraband and responds to calls for service ranging from industrial accidents, hazardous material incidents and the investigation of criminal incidents.

Aviation Section

The Aviation Section consists of nine full-time law enforcement aviators, four of which are also instructor pilots. There are two full-time FAA certified aircraft mechanics that maintain a fleet of four Airbus AS350 helicopters and one Cessna 208 Caravan. During the course of 2019, the Aviation Section responded to more than 2,500 calls for service and logged nearly 1,700 flight hours. This has resulted in more than 215 apprehensions, 80 recovered stolen vehicles and 86 successful search and rescue missions. The Aviation Unit also assisted more than 25 federal, state, and local agencies in various capacities.

Special Incident Management Section (SIMS)

The Special Incident Management Section (SIMS) coordinates the agency's large venue public safety initiatives for various events. In 2019, these events included the annual Gasparilla celebrations, Buccaneers and USF football seasons, Florida State Fair, Strawberry Festival, concert events at the MidFlorida Credit Union Amphitheatre and homeland security training and exercises. SIMS planned and coordinated the Sheriff's Office 2019 hurricane season response and staffed the Hillsborough County Emergency Operations Center during emergency activations.

Parks Unit

The Parks Unit works closely with the Hillsborough County Parks and Conservation Department to further the Environmental Lands Acquisition and Protection Program (ELAPP). Deputies are responsible for patrolling all county recreation and managed conservation areas. In 2019, the Parks Unit responded to more than

1,700 calls for service, some of which included investigating crimes occurring in county parks. The Parks Unit also assisted with the search and rescue of missing hikers, removal of homeless camps and location of illegal hunting sites and illegal dumping sites. The Parks Unit is also responsible for training the HCSO Special Incident Response Team (SIRT) in the use of ATVs.

Environmental Enforcement Unit

The Environmental Enforcement Unit investigated more than 800 complaints in 2019, ultimately charging violators with 77 criminal environmental related crimes and 23 civil environmental related infractions. The crimes included illegal dumping in excess of 15 pounds of debris or 27 cubic feet and prohibited fires. The civil-related infractions included illegally dumped debris ranging from household garbage and tree debris to commercially-generated waste, tires and commercial construction materials. The unit also coordinated multiple clean up operations with the assistance of the Hillsborough County Code Enforcement's Rapid Response Team. Unit deputies/detectives deployed covert surveillance equipment within the county to assist in combating illegal dumping. In 2019, the unit worked closely with several Hillsborough County agencies to include Code Enforcement, Public Utilities, Solid Waste, Parks, Health, Environmental Protection and Fire Rescue. The unit also assisted the state's Florida Forest Service and Department of Environmental Protection with investigations being conducted within Hillsborough County.

Agricultural Crimes Unit

The Agricultural Crimes Unit is responsible for conducting latent investigations related to livestock abuse, neglect, and cruelty cases and ensuring the cases are prosecuted by the State Attorney's Office. In 2019, the unit responded to and investigated more than 1,000 reports of animal abuse and agricultural complaints. The unit also works with veterinarians to rehabilitate neglected animals and provide education to

animal owners within Hillsborough County. Many animals the agricultural unit assisted with were nursed back to health and then released to responsible ranchers or the Sheriff's Youth Ranch.

While in the community, agricultural deputies meet with local ranchers, farmers, and land owners to identify problems, provided solutions and ensure their specific needs are met. The unit works with Florida Fish and Wildlife Conversation Commission officers conducting patrol to deter trespassers and criminal mischief on farms and ranches. The Agricultural Crimes Unit will respond to calls requiring their specialized skills and equipment to return loose animals and livestock twenty-four hours a day, seven days a week.

The Agricultural Crimes Unit is also active in local FFA educational programs and assists with multiple agricultural-related events within the county.

Mounted Enforcement Team (MET)

The Mounted Enforcement Team (MET) is a part-time team consisting of certified law enforcement deputies offering high-profile patrol during special events. The Hillsborough County Sheriff's Mounted Posse (HCSMP), a civilian volunteer group, augments, assists and trains with the MET. Each member uses their own personal horse and trains once a month at different locations throughout Hillsborough County. During 2019, the MET assisted with security and crowd control at numerous special events to include the Gasparilla Day Parade, St. Patrick's Day Parade, the Florida State Fair, the Strawberry Festival and the Hillsborough County Fair, to name a few. The MET and HCSMP attended a multi-state, multi-agency training in Lexington, Kentucky, taking the first place Top Department Award and top honors in Equitation and Obstacles. Several members of the MET also attended training in Mobile, Alabama, assisting the Mobile Police Department during the annual Mardi Gras celebration.

Canine Section

The Canine Section has a total of 17 patrol/detection canines and four bloodhounds directed by two K9 Corporals. The dogs are specifically trained and certified in narcotics and explosives detection, tracking and patrol support operations. In 2019, the Canine Section conducted 1,712 K9 deployments resulting in 133 catches, 119 narcotic finds, 126 demonstrations and 770 hours of explosive searches. The section instructed one Basic Canine School for one new canine team member. The section continues to provide two SWAT Canine Teams to assist when needed on SWAT call outs. These two Canine SWAT teams train directly with SWAT monthly.

Construction Fraud Unit

The Construction Fraud Unit conducted covert and latent investigations of 223 cases regarding unlicensed contracting and fraud in 2019. The investigations resulted in 221 criminal charges. As part of its efforts to address the issues of unlicensed contracting, the Construction Fraud Unit spent nearly three weeks running undercover operations within each of the five Hillsborough County districts. Through the internet and social media, the unit located and met with individuals advertising regulated construction services. Those individuals were then arrested or further investigated after offering construction-related services despite being unlicensed. The entire undercover operation throughout the year culminated in charges for 118 subjects for Unlicensed Contracting and similar crimes.

The Construction Fraud Unit plays an important role in educating the public. Members of the unit are considered subject matter experts and contacted regularly by regional law enforcement agencies seeking guidance on starting their own unit and/or initiating these types of investigations.

Underwater Recovery Team (URT)

In 2019, the Underwater Recovery Team (URT) responded to 40 calls for service. The eight member team rescued victims, recovered evidence and vehicles and located drowning and crime victims. Two members of the URT team earned Life Saving Awards for rescuing a woman trapped in a sinking vehicle.

The URT team maintains relationships with federal, state and local agencies, often assisting with hull searches of ships entering Port Tampa Bay from international waters. Homeland Security is still a major priority within the team and countless Port Security dives are conducted to ensure the safety of cruise ships and their passengers. In 2019, the URT conducted numerous demos for the citizens of the county and explained the role and responsibilities of the URT within the Sheriff's Office.

Crisis Negotiations Team (CNT)

The Crisis Negotiations Team (CNT) is recognized as one of the top negotiations teams in the country and has strong partnerships with federal, state, and local agencies. The CNT continues to bring innovative training to the bay area for negotiators.

In 2019, the CNT attended the Florida Association of Hostage Negotiators (FAHN) Conference, National Tactical Officer Association (NTOA) Conference and Crisis Negotiation Competition and Seminar, which was held at Texas State University. The team placed fourth overall in its event. The CNT hosted the 2019 Negotiator Challenge sponsored by the Bay Area Negotiators Group (BANG) and placed first overall in the event.

The CNT responded with the Special Weapons and Tactics Team (SWAT) to multiple suicidal and armed barricade situations in 2019. Each situation was peacefully resolved.

Honor Guard

The Honor Guard is comprised of sworn detention and law enforcement deputies who are committed to preserving the honor and integrity of the Hillsborough County Sheriff's Office. In addition to the agency's annual law enforcement memorial service in Ybor City during National Police Week, members of the team present colors at numerous events to include games by the Tampa Bay Buccaneers and Tampa Bay Lightning. In 2019, the Honor Guard presented colors at a veterans honor flight, charity golf tournaments, local parades, funerals and Florida's annual law enforcement memorial service. Members of the Honor Guard serve as public figures presenting a positive image of civil service and professionalism by volunteering at community events and remaining dedicated to bridging the gap between law enforcement and the community.

Special Incident Response Team (SIRT)

The Special Incident Response Team (SIRT) is a regional response team for a nine county area within Central Florida. SIRT Members receive specialized training to maintain skills necessary for their capabilities. The SIRT conducted training with other agencies in Field Force Operations throughout 2019. The SIRT was activated in 2019 for crowd control for large events, large-scale searches, SWAT operations and search and rescue operations.

Special Weapons and Tactics Team (SWAT)

The Special Weapons and Tactics Team (SWAT) was activated 62 times in 2019, which included high risk search warrants, hostage rescue operations, armed barricaded subjects and large venue site security. SWAT met the increased threat of terrorist-related incidents worldwide with both covert and overt site security at large scale venues such as the Raymond James Stadium, the MidFlorida Credit Union Amphitheater and numerous parades.

DEPARTMENT OF OPERATIONAL SUPPORT

The majority of the team was placed on a training assignment for seven months where SWAT trained SID detectives, latent detectives and street crime deputies in advanced mission capabilities such as search warrant entries and tactical apprehensions. Select members of the SWAT attended Hoist Rescue Training, and the team was certified on conducting hoist rescue missions via helicopter. The SWAT breaching team attended advanced breaching courses and select members are now certified explosive and manual breachers.

Members of the SWAT rope rescue team expanded upon their high angle rescue capabilities and conducted joint training with Hillsborough County Fire Heavy Rescue in 2019. The team conducted joint active threat training at Strawberry Crest High School along with elements from the HCSO Aviation, K9 and Bomb Disposal Team. In addition, the SWAT conducted joint training on several large ships within the Port of Tampa, along with Marine Enforcement, Aviation and K9.

SWAT members attended a federally-funded "Prevention and Response to Suicide Bombing Incidents" training course in New Mexico, which will aide in preparation for the Super Bowl Tampa will host in 2021. Team members also attended personal security detail training, in preparation for the election year.

Bomb Disposal Team

In 2019, the Bomb Disposal Team responded to 103 incidents to include actual IEDs, pipe bombs and hazardous items in the seven county region. The Bomb Team responded to 305 additional activities to include SWAT callouts and Unmanned Aerial Vehicle (UAV) requests where the team supported other units within the Sheriff's Office.

Three bomb team members attended the six week Hazardous Devices School in Huntsville, Alabama, and each member successfully graduated to become the regions newest certified bomb technicians. One team member completed the FBI's Underwater Hazardous

Device Counter Measures Program becoming the regions first fully certified Underwater Hazardous Device Technician and one of only 52 certified in the country. Two team members were deputized by the US Marshall's Office and are now assigned as task force officers with the ATF Special Explosives and Arson Response Task Force. The team participated in several joint training missions and incident responses with local, state and federal agencies throughout the year.

Training Division

Major Paul Adee



The mission of the Training Division is to develop, coordinate and deliver training and education concepts, policies and programs to ensure sworn and civilian personnel are prepared to meet the challenges of present and

future operational environments. The Training Division is headquartered at the Pinebrooke Training Center located at 1409 North Falkenburg Road Tampa, Florida 33619. The Pinebrooke Training Center is formally certified to provide Criminal Justice Standards and Training Commission (CJSTC), advanced and specialized training courses in conjunction with the Hillsborough Community College. The center contains four classrooms; a computer lab; a padded defensive tactics room; an indoor firing range containing six shooting lanes with automated target heads; and a fitness center.

The Training Division is comprised of the Law Enforcement and Detention Training Sections, Practical Training Site Section, and Organizational Research Section.

Law Enforcement and Detention Training Sections

The Law Enforcement and Detention Training Sections share identical responsibilities relative to their respective professions. Each section

manages a rigorous two-week academy orientation for new cadets that is designed to introduce the Hillsborough County Sheriff's Office culture and build camaraderie. Following the academy, each section provides additional post-academy training that is more specific to policy, procedure, and equipment utilized by the Sheriff's Office.

In 2019, the Law Enforcement and Detention Training Sections successfully trained over 200 law enforcement and detention cadets; provided in-service training to over 2,300 law enforcement and detention deputies; developed a new Crisis Intervention Training program; developed a new Field Training Program; and provided situational awareness and de-escalation training to more than 700 HART Authority employees.

Practical Training Site Section

Situated on 200 acres, the Walter C. Heinrich Practical Training Site has the ability to support numerous simultaneous training evolutions. It has five handgun ranges, two combat ranges, a sniper range, an indoor shooting range, a live fire shoot house, and an explosives range. It also has a tactical city with commercial structures built to resemble a bank, convenience store, gas station, school with moveable wall partitions, two houses, streets with functioning traffic signals, expansive driving pad, and a new three-story multi-purpose tactical building with an external cantilevered balcony, rappel points on the second and third stories, and three forcible entry breaching doors.

The Practical Training Site provides a wide-range of high liability and mandatory recurrent training to law enforcement and detention personnel, such as annual firearm qualifications, electronic control device recertification, and physical ability assessments. Advanced training is also conducted in areas such as active shooter training; carbine; building clearing; and traffic stops. The Practical Training Site also trained and certified over 100 new Hillsborough County School Security Guardians and re-certified more than 250 current Guardians; provided active

shooter training to over 3,500 Hillsborough County employees (civilians); and hosted numerous outside law enforcement agencies, leadership groups, and media organizations.

Organizational Research Section

The Organizational Research Section is responsible for managing the sworn promotional testing process and an assessment center that is designed to simulate challenges found at the next rank. The section writes, administers, and validates written exams and assessment center exercises for the ranks of corporal, sergeant, and lieutenant. This section also helps develop curriculum for advanced training classes.

The Training Division hosted Operation Guardian I, the largest multi-agency law enforcement and first responder exercise in the history of Central Florida. More than 100 law enforcement officers and firefighters from 13 separate agencies participated in a multi-agency active threat exercise at Anthony Pizzo Elementary School, located on the University of South Florida's Tampa Campus. First Responders were assisted by more than 80 role players to demonstrate and evaluate Active Shooter Hostile Event Response (ASHER) and a newly adopted Rescue Task Force (RTF) concept.

Community Outreach Division (CRD)

Major Thomas St John



The Community Outreach Division (CRD) proactively finds opportunities for educational awareness and public participation programs for the citizens of Hillsborough County. The Division is comprised of the Crossing Guard Unit, Traffic Safety Unit, Explorer Post, Sheriff's Community Liaison Program, Volunteer Services Unit and School Resources Section.

Crossing Guard Unit

With the expansion of the Crossing Guard Program in 2018 to include middle schools, the Hillsborough County Sheriff's Office now covers 339 crossings at middle and elementary schools throughout Hillsborough County. Throughout 2019, the staff successfully hired over 100 crossing guards to fill vacant positions. Due to this hard work and diligence, the Crossing Guard Unit enjoys the lowest vacancy rate in its history and continues to ensure the safety of the county's most precious resource.

These crossing guards provide a vital role in assisting children cross streets safely, as they are going to and from school at key locations. Crossing guards also reinforce safe street crossing practices for children and promote safe driver behaviors at school crossings. Every guard is trained and certified in accordance with the Florida Department of Transportation Guidelines.

Community Service Section

The Community Services Section had a notable year in 2019. Citizens and businesses came together quarterly to receive training on "Workplace Violence", which includes active shooter situations. The section also continued training local banks on robbery awareness, using several dynamic and interactive training events.

Law Enforcement Deputies from this section were present at both the Florida State Fair and Florida Strawberry Festival where they had a booth displaying equipment and providing information to the attendees about the Hillsborough County Sheriff's Office while raising money for the Law Enforcement Torch Run.

2019 was also a record setting year for Community Relations with regard to charity events, which raised more money than ever for various charities, such as the Boys and Girls Club of Tampa Bay, Meals on Wheels, and the Florida Sheriff's Youth Ranch. The section was involved in coordinating multiple HCSO charity events, such as the HCSO Charity Golf

Tournament, HCSO Ranch Run, HCSO Fishing Tournament, Sheriff Chad Chronister's Sporting Clays Shoot Out, and our first ever One Pitch Softball Tournament benefitting Children with Cancer and Feeding Tampa Bay. This year, we hosted the Office of the Attorney General's National Conference on Preventing Crime in the Community, as well as the Florida Sheriff's Association Conference. These two major conferences brought in thousands of visitors, which allowed us to showcase our community and the HCSO.

Traffic Safety Unit

The Traffic Safety Unit, in conjunction with Hillsborough County Fire Rescue, presented four Mock DUI crash presentations to thousands of students throughout Hillsborough County. The program demonstrates the dangers of drunk driving and the realities of what may occur during a crash involving an impaired driver. Drama students from each school played the roles of the vehicle drivers and passengers. This impactful demonstration is presented in cooperation with HCFR and our outstanding community partners including Tampa General Hospital's Aeromed Unit, Professional Towing, and Blount and Curry Funeral Homes. The team was also responsible for presenting the Teen Driver Challenge, which is a defensive driving and vehicle control program designed for teenage drivers. The program provides young drivers with the knowledge and understanding of vehicle dynamics and human kinetics, the forces created by an automobile, and the effects of those forces on the human body. The program was offered quarterly in 2019, educating over 70 participants.

Explorer Post

In 2019, Explorer Post #238 participated in the Florida Association of Police Explorers State Competition in Palm Beach Gardens, Florida. At this event, the post competed in several team challenges, and individual competitions. In addition, the Explorers attended the Boy Scouts of America Winterfest Conference in

Gatlinburg, Tennessee where they competed in multiple competitions. Our post participated in the Gasparilla Children's Parade, the Gasparilla Day Parade, a Judeo Christian Fundraising Dinner, and several charity and community events throughout 2019. Post #238 will continue to dedicate training hours to law enforcement skills and knowledge while learning valuable life lessons such as leadership, responsibility, helping others, and teamwork.

Sheriff's Community Liaison Program

The Sheriff's Liaison Program oversees the Sheriff's Black, Hispanic, and Indian Advisory Councils. These dedicated deputies help bridge the gap between the Hillsborough County Sheriff's Office and various minority communities by providing outreach, attendance at community meetings, education, and crime prevention services. In 2019, over 160 programs were provided to minority residents including state and federal laws, domestic violence awareness, and personal safety. During these programs, more than 3,600 contacts were made with residents from various minority communities. The Liaison Program also assisted with preparations for the Office of the Attorney General's National Conference on Preventing Crime in the Community Conference. In addition, 147 UVISAS were reviewed for immigrant crime victims.

Volunteer Services Unit

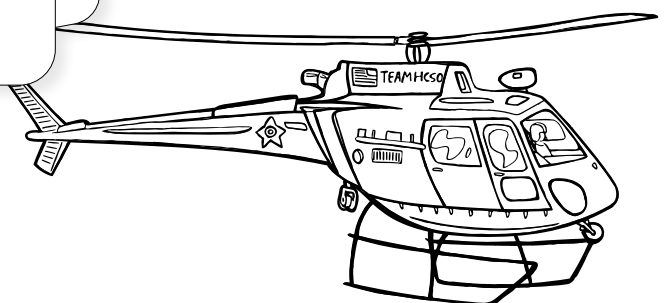
The Volunteer Citizens Patrol Program provided over 10,000 volunteer hours to serve the citizens of Hillsborough County. They augmented law enforcement in their assigned areas and wrote over 400 handicap parking citations and warnings and completed more than 5,000 Citizen and Business contacts. They also dedicated their time to help with many other HCSO charity events and functions. The program currently has 42 members and continues to grow.

School Resource Section

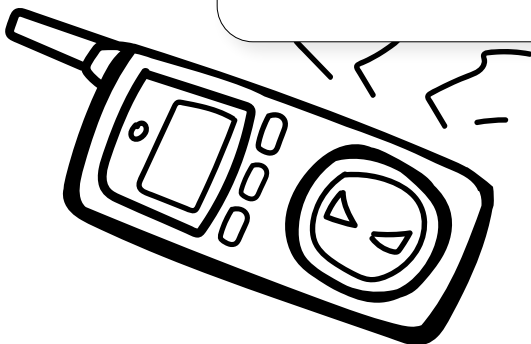
School Resource Deputies provide safe environments for all stakeholders, including students, administrators, teachers, and parents. School Resource Deputies secure the eighth largest school district in the United States and third largest in the State of Florida. With over 215,000 students and over 15,000 teachers from Kindergarten through 12th grade, School Resource Deputies seek to instill values, be role models, and mentor those exhibiting signs of early delinquency. Although their primary mission is to focus on the safety and security of the students and staff, School Resource Deputies are also dedicated to building positive relationships with both students and staff for the betterment of our youth. The Hillsborough County Sheriff's Office has 48 School Resource Deputies within 19 high schools, 26 middle schools, and three K-8 schools. With the Marjory Stoneman Douglas High School Public Safety Act continuing to evolve this year, the School Resource Section expanded their resources to include a School Services Squad of eight deputies, bringing the total number of deputies within the School Resource Section to 56. The School Services Squad's mission is to enhance the HCSO presence at schools and assist elementary and charter schools with school functions that now, under the revised Public Safety Act, require law enforcement participation. In addition to annual qualifications, all School Resource Section personnel received Active Threat and school related training throughout the year.



AVIATION

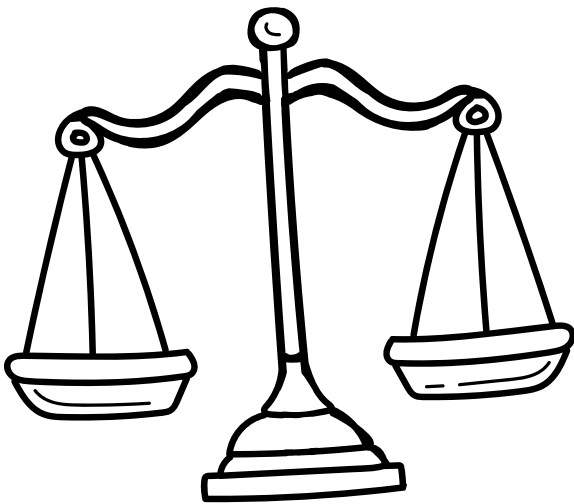
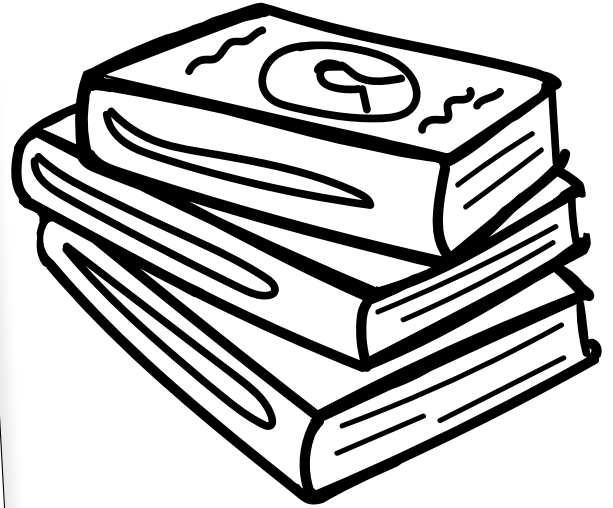


COMMUNICATIONS BUREAU





COURTHOUSE

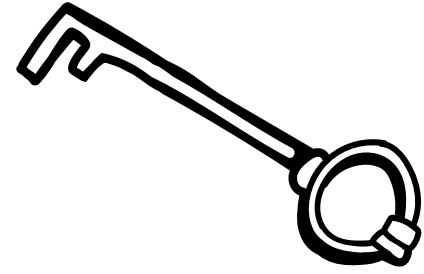


CROSSING GUARD

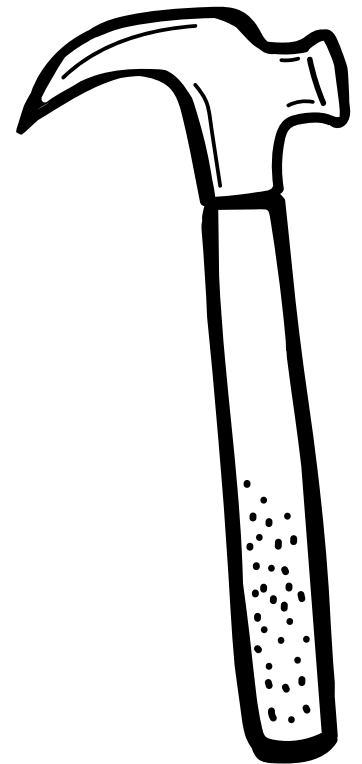
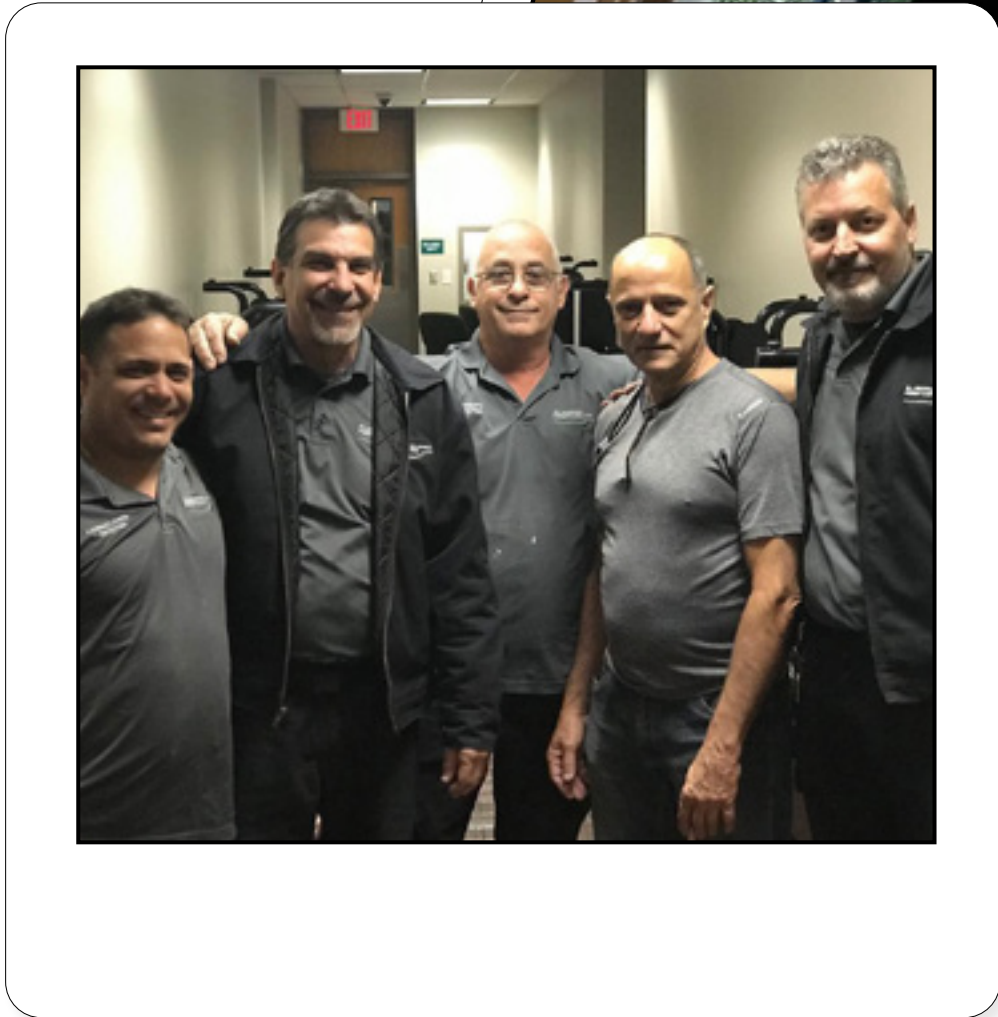
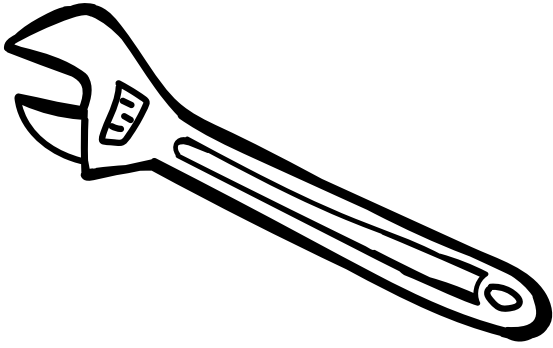




DETENTION



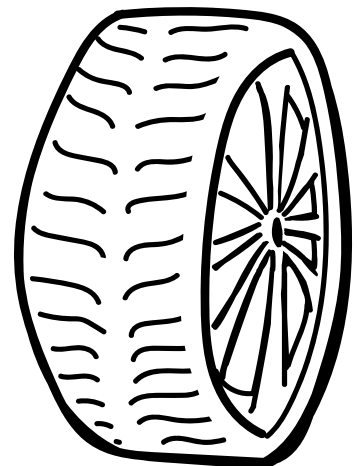
2019 MEMORIES



FACILITIES



GARAGE



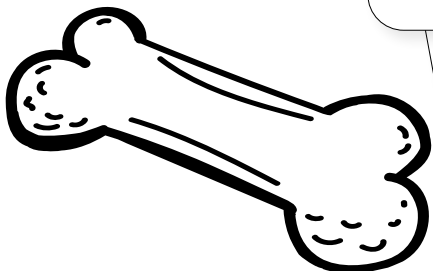
2019 MEMORIES



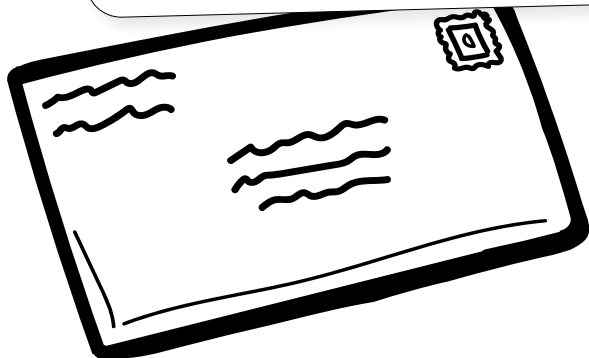
HONOR GUARD



K-9



MAIL ROOM

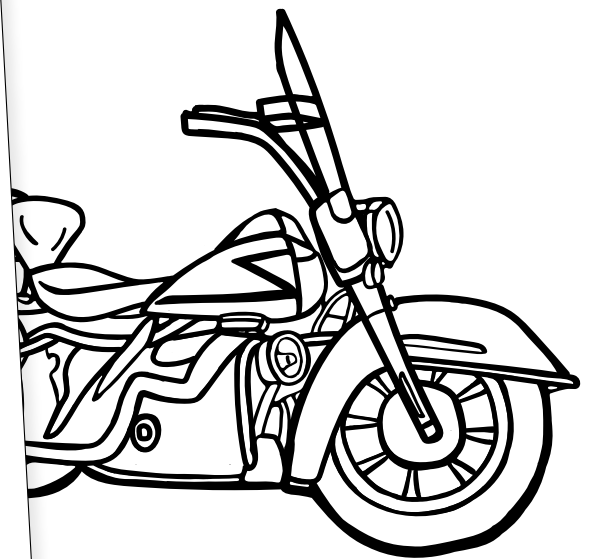
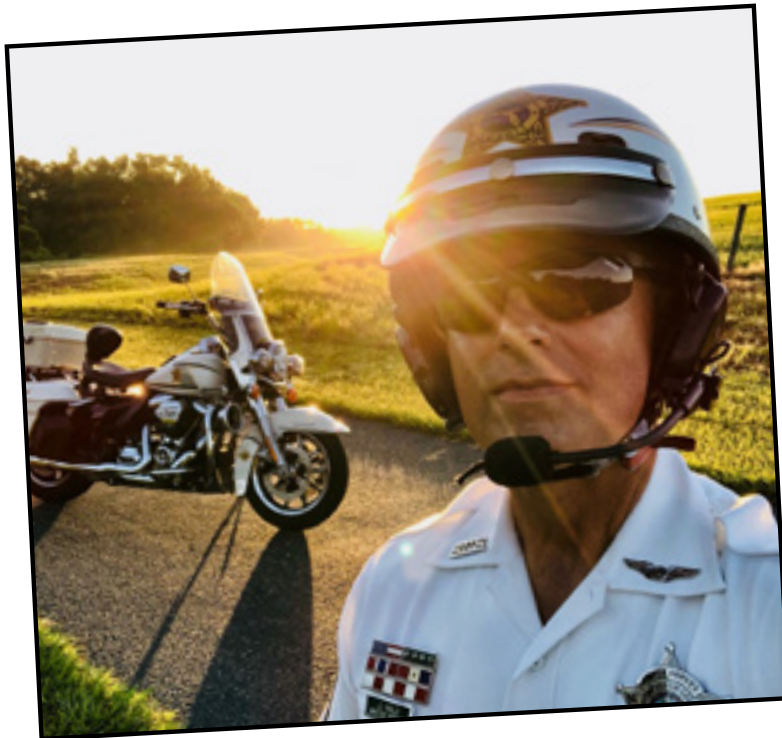




MARINE

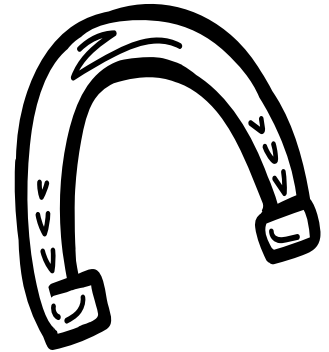
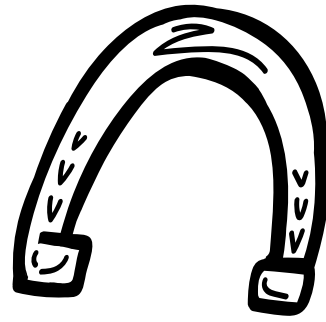


MOTOR

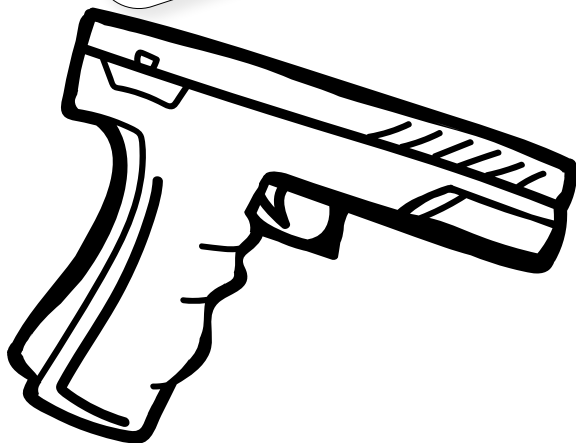




MOUNTED



PATROL

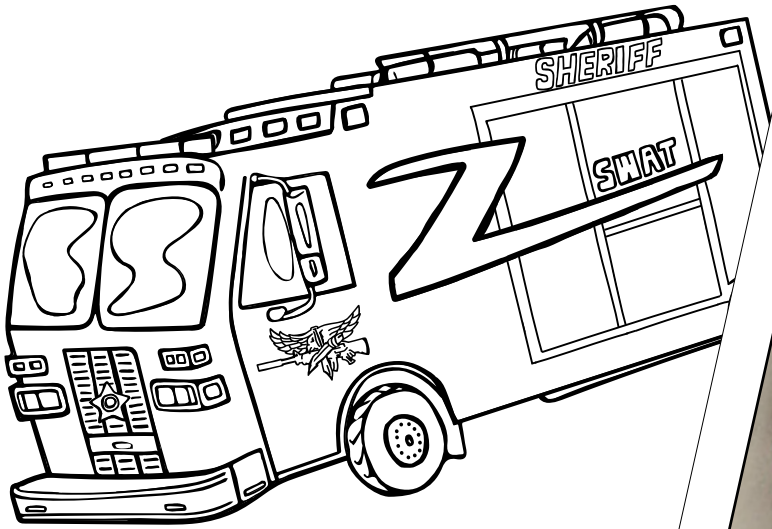




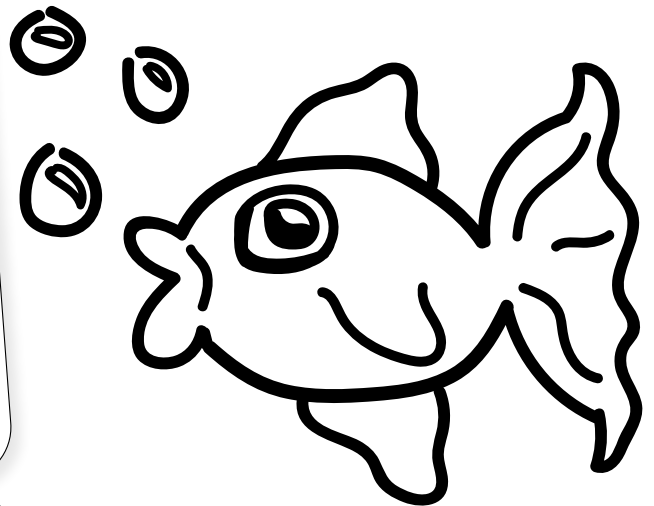
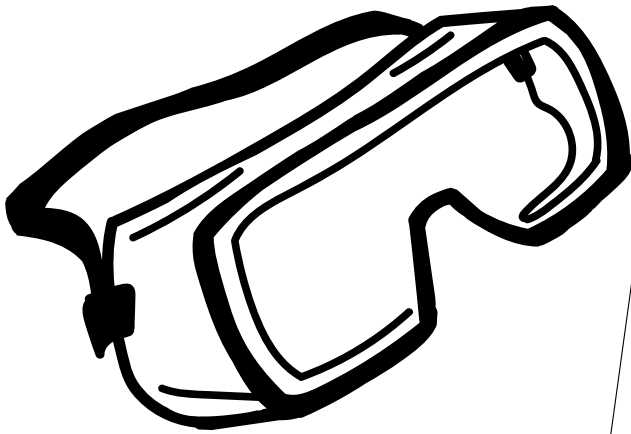
SCHOOL RESOURCE



2019 MEMORIES



SWAT



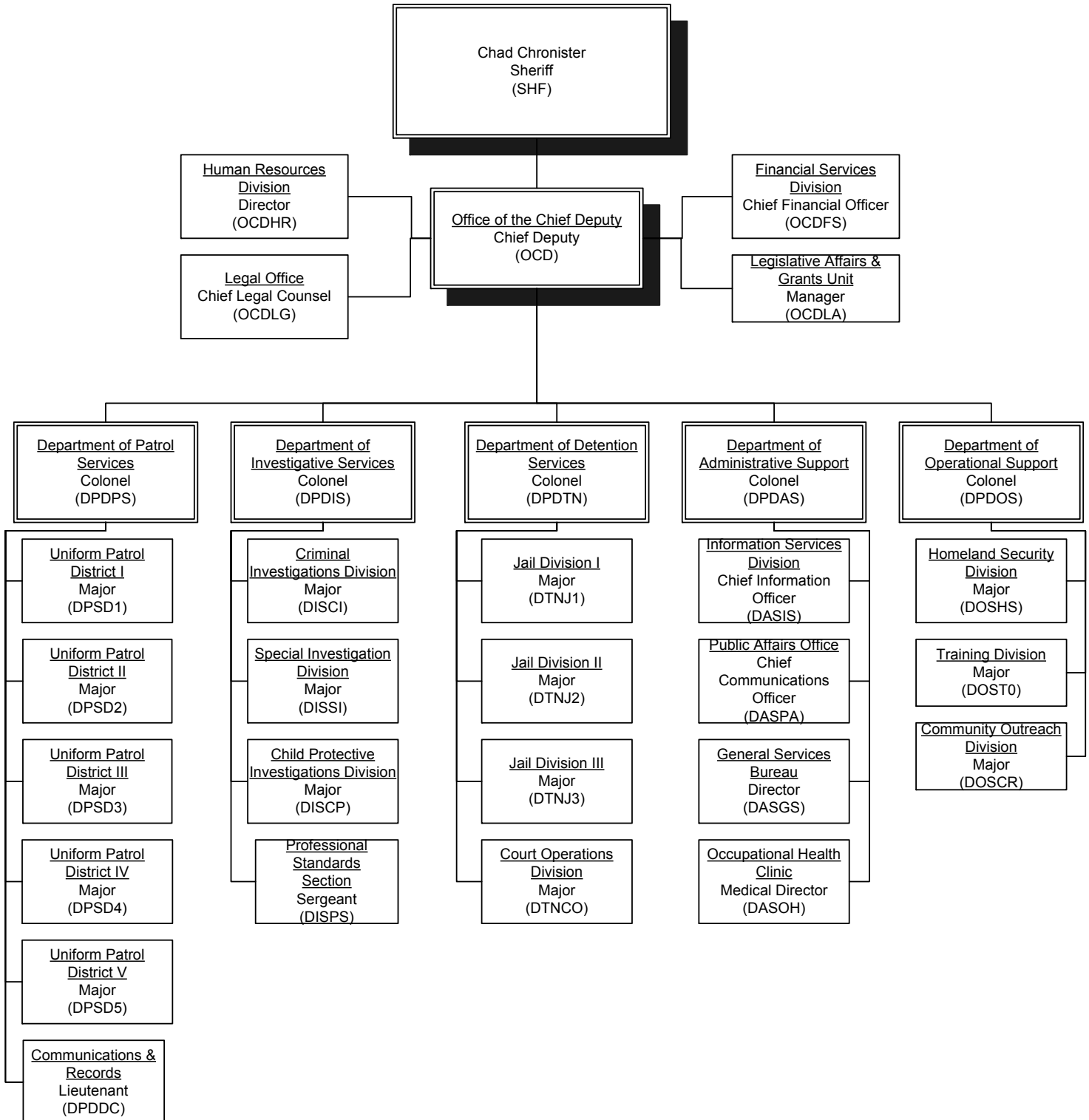
UNDERWATER RECOVERY



HILLSBOROUGH COUNTY SHERIFF'S OFFICE



ORGANIZATIONAL CHART



RETIREES AND IN REMEMBRANCE

Retirees

Adler, Edwinia
Aguirre-Cora, Ramon
Alonso, Michael
Armstrong, Paul
Arroyo, Celinda
Basham, Jeffrey
Bates, Sharon
Bates-King, Philip
Beach, Genevieve
Bermudez, Jorge
Beuchat, Kimberly
Blair, Carlton
Booth, Mark
Brodie, James
Butler, Brenda
Canty, Vera
Clark, Thea
Cole, Michael
Cook, Elinor
Cooper, Kevin
Corn, Robert
Custard, Craig
Decatur, Stephen
Dixon, Demetrius
Edwards, Julia
Ellenwood, Billie
Ellenwood, Glenn
Fassett, Danny
Feeney, Thomas
Felmly, Paula
Folsom, Dennis
Forster, David
Gibbons, Elijah

Graham, Howard
Greco, Frank
Green, Connie
Greer, Mark
Griffin, Gloria
Hackerd, Jacquelyn
Harper, Earl
Harris, Jeffrey
Harris, Michael
Hassell, Carl
Hijazi, Angelina
Hunt, Michael
Jackson, Betty
Jackson, Scott
Jahnke, Richard
Johnson, Charlotte
Klispie, Dennis
Larson, Thomas
Laurey, John
Llauger, Luis
Lopez, Judith
Louden, Vida
Lozada, Richard
Maharaj, Harridath
Mansi, Joseph
Mansi, Theresa
Martin, Bruce
Matos, Nicholas
McMurry, Marilyn
McNair, Briget
Melton, Brooke
Merkle, Richard
Mitchell, Lisa

Mitchell, Thomas
Montalbano, Paula
Morgado, Roland
Newman, Theresa
Nichols, Gary
Piercey, Janice
Ponce, Edward
Proctor, Gregory
Richards, Douglas
Roberts, Steven
Schnake, John
Shannon, Thomas
Shelley, James
Smith, Donald
Steele, Thomas
Stevenson, Michael
Stewart, Gerald
Tang, Leoncio
Tidwell, Robert
Vasquez, Victor
Vassallo, Donna
Villoch Puig, Phillip
Waters, Cindy
Watson, Spring
Weiser, Jeanne
Wiehle, George
Williams, Dwayne
Williams, Phillip
Williams, Shane
Woods, James
Woods, Teresa
Zitnyar, Tina

In Remembrance

Arnett, Cecilia
Baker, Lee
Baker, Ellis
Beard, Malcolm
Beck, Carol
Berhow, Mary
Cagle, Terry
Cauley, John
Cook, Maria
Cozzini, Dorino
Davy, Noel
Gonzalez, Josephine
Gossage, Larry
Green Jr., Herbert
Hanes, Richard
Hunt, Donald
Kohl, Christopher
Mitchell, David
O'shea, Kevin
Panov, Vladimir
Pashnick, Caitlyn
Rider, Richard
Rodriguez, Kathy
Segarra, Maryann
Shawver, Carl
Tadlock, John
Wheeler, Fred
Woods (Thornton), Linda

HILLSBOROUGH COUNTY SHERIFF'S OFFICE

P.O. BOX 3371, TAMPA, FL 33601

MAIN: 813-247-8000

EMERGENCY: 911 OR 813-224-9911 FOR NON EMERGENCIES: 813-247-8200

teamHCSO.com

ADMINISTRATIVE SERVICES

SHERIFF'S OPERATIONS CENTER

2008 E. 8th Avenue
Tampa, FL 33605

☎ 813-247-8000

ALUMNI ASSOCIATION

P.O. Box 6843
Tampa, FL 33511-7001

CIVIL DEPARTMENT

Monday - Friday 8:00 AM - 5:00 PM
700 East Twiggs Street, 3rd Floor
Tampa, FL 33602

☎ 813-242-5200

COMMUNITY OUTREACH DIVISION

2008 E. 8th Avenue
Tampa, FL 33605

☎ 813-247-8115

CRIME STOPPERS

☎ 800-873-8477

EMPLOYEE BENEFITS SECTION

☎ 813-318-5330

EMPLOYMENT SERVICES / HUMAN RESOURCES

2207 N. Falkenburg Road
Tampa, FL 33619

For Civilian Applicants

☎ 813-318-5300

EVIDENCE CONTROL SECTION

☎ 813-247-0000

FINGERPRINT / BACKGROUND SCREENINGS /

IDENTIFICATION SECTION

Monday - Friday 8:00 AM - 4:30 PM

2306 N. Falkenburg Road

Tampa, FL 33619

☎ 813-247-0062

FLEET MAINTENANCE

General Services Bureau

☎ 813-247-0036

COMMUNICATIONS MAINTENANCE

General Services Bureau

☎ 813-247-0020

INMATE ACCOUNTING

☎ 813-247-8290

ACCOUNTS PAYABLE

☎ 813-247-8276

ACCOUNTS RECEIVABLE

☎ 813-247-8039

CHIEF FINANCIAL OFFICER

☎ 813-247-8035

LEGAL SECTION

☎ 813-247-8093

PAYROLL SECTION

☎ 813-247-8040

PERSONNEL PROCESSING SECTION

☎ 813-318-5310

PROFESSIONAL STANDARDS SECTION

☎ 813-247-8080

PUBLIC AFFAIRS OFFICE

☎ 813-247-8060

PURCHASING

☎ 813-247-8034

RECRUITMENT AND APPLICANT SCREENING

For Sworn Applicants

☎ 813-247-8070

SCHOOL RESOURCE SECTION

☎ 813-247-8072

TRAINING DIVISION

1409 N. Falkenburg Road

Tampa, FL 33619

☎ 813-627-1000

DETENTION SERVICES

ORIENT GENERAL INFORMATION

Jail Division 1

Orient Road Jail

1201 N. Orient Road

Tampa, FL 33619

☎ 813-247-8300

ORIENT CENTRAL BREATH TESTING

Jail Division 1

☎ 813-247-8300

FALKENBURG GENERAL INFORMATION

Jail Division 2

Falkenburg Road Jail

520 Falkenburg Road

Tampa, FL 33619

☎ 813-247-8300

FALKENBURG GENERAL INFORMATION

Jail Division 3

Falkenburg Road Jail

520 Falkenburg Road

Tampa, FL 33619

☎ 813-247-8300

HILLSBOROUGH RE-ENTRY CENTER

Offender Registration Unit

1800 Orient Road

Tampa, FL 33619

☎ 813-247-8460

INVESTIGATIVE SERVICES

HOMELAND SECURITY DIVISION

General Information

☎ 813-247-8603

CRIMINAL INVESTIGATIONS

Homicide & Special Victims

☎ 813-247-8655

SPECIAL INVESTIGATIONS DIVISION

Narcotics and Human Trafficking

☎ 813-247-8729

PATROL SERVICES

COMMUNICATIONS BUREAU

☎ 813-247-8000

D1 GENERAL INFORMATION

District I

14102 N. 20th Street

Tampa, FL 33613

☎ 813-247-0600

D1 NORTHDALE COMMUNITY STATION

District I

☎ 813-264-8979

D2 GENERAL INFORMATION

District II

2310 N. Falkenburg Road

Tampa, FL 33619

☎ 813-247-8555

D2 PLANT CITY COMMUNITY STATION

District II

☎ 813-757-3855

D3 GENERAL INFORMATION

District III

7202 Gunn Highway

Tampa, FL 33625

☎ 813-247-0330

D3 FOUNTAIN OAKS COMMUNITY STATION

District III

☎ 813-975-2050

D3 TOWN N' COUNTRY COMMUNITY STATION

District III

☎ 813-554-5170

D4 GENERAL INFORMATION

District IV

508 33rd Street SE

Ruskin, FL 33570

☎ 813-247-0455

D4 SUN CITY COMMUNITY STATION

District IV

☎ 813-242-5515

D5 GENERAL INFORMATION

District V

10128 Windhorst Road

Tampa, FL 33619

☎ 813-318-5400

D5 BLOOMINGDALE COMMUNITY STATION

District V

☎ 813-635-8040



DISTRICTS AND ZONES

HILLSBOROUGH COUNTY SHERIFF'S OFFICE

Port Zones
(District Five)

Part One



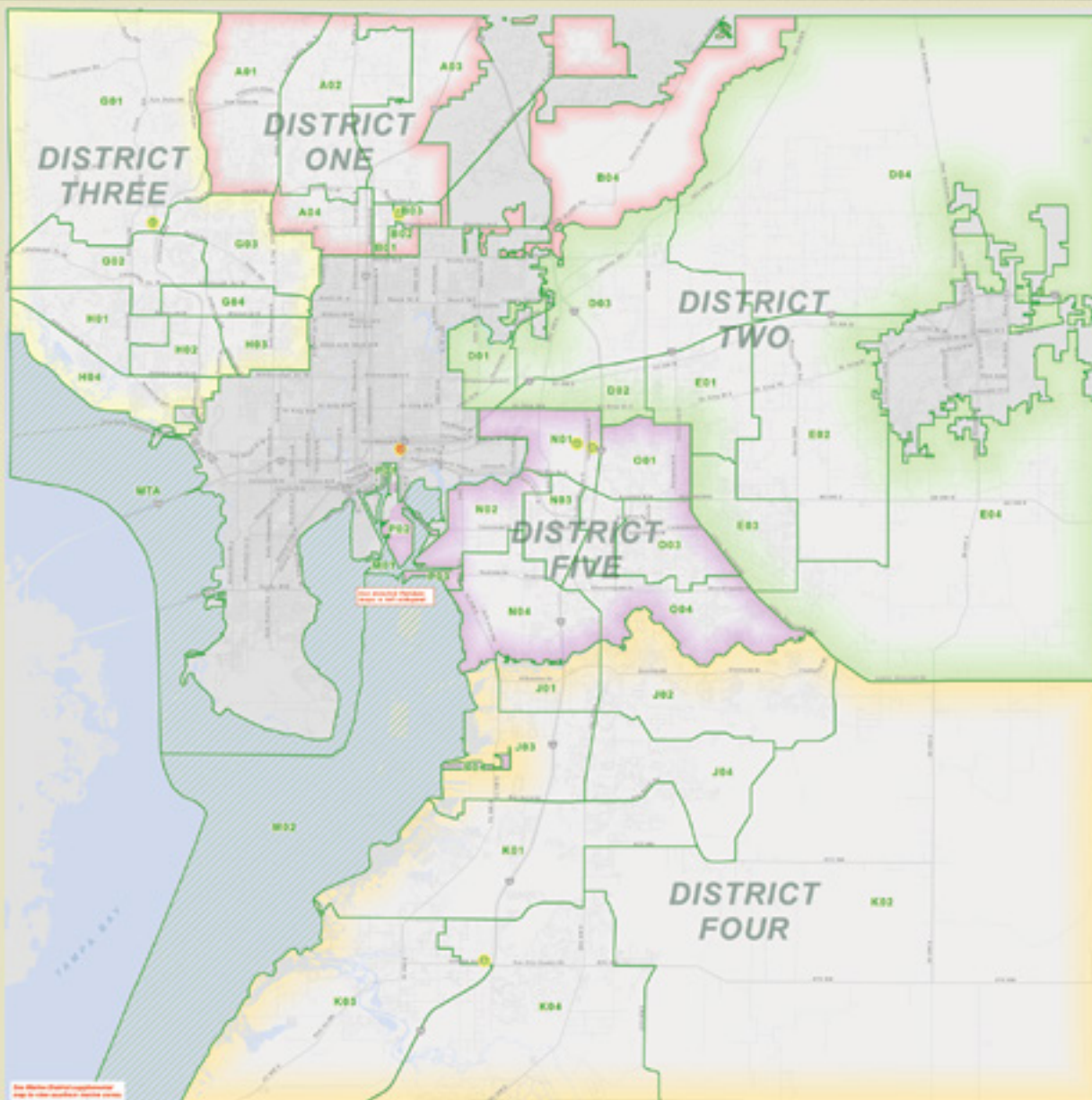
Part Two



Part Three



Part Four



See Marine District map for information on Marine District boundaries.



Sheriff Office Locations



Marine District

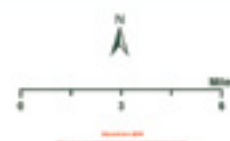


Patrol Zones

District One	District Two	District Three	District Four	District Five	Marine
A01, A02, A03, A04	B01, B02, B03, B04	C01, C02, C03, C04	D01, D02, D03, D04	E01, E02, E03, E04	M01, M02, M03, M04

HCSO Offices

● Sheriff's Operations Center ● District Offices





**HILLSBOROUGH COUNTY
SHERIFF'S OFFICE**

CHAD CHRONISTER, SHERIFF



teamHCSO.com

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